



**Department
of Health**

Medicaid Non-Emergency Medical Transportation (NEMT): MLTC Transition

Division of Program Development and Management

November 2023

Background

- Consistent with the Medicaid Redesign Team 2 (MRT2) initiative to transition to an NEMT broker, effective August 1, 2023, NYS Department of Health (DOH) contracted with Medical Answering Services, LLC (MAS) as the statewide transportation broker
- DOH will begin carving out NEMT services from the MLTC plan benefit package in 2024 (exact date to be determined)
- DOH and MAS will begin scheduling stakeholder meetings with MLTC plans to discuss the NEMT transition

Data Transition Point of Contact Request

- DOH has begun plan outreach to discuss transitioning trip data from MLTC plans to DOH and MAS. This data transition is vital to ensuring a seamless transition and avoiding any disruption in services.
- On November 1, 2023, each plan was sent an email from the Medicaid Transportation team (medtrans@health.ny.gov) with a data template and a request:
 - Each plan is asked to send the following details to medtrans@health.ny.gov **by November 14, 2023:**
 - Name, title, email, and phone number of the point of contact who will lead the data transition from the plan
 - Plans should review the data request template, which will be further discussed at upcoming stakeholder meetings (to be scheduled)
- If your plan did not receive the above-referenced email, please contact medtrans@health.ny.gov

Questions?

Additional details to come via email and at future plan meetings

Any questions can be directed to

Medtrans@health.ny.gov

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