

Pilot Service Descriptions

Housing Services

Housing Navigation, Support, and Sustaining Services

Category	Information
Service Name	Housing Navigation, Support and Sustaining Services
Service Description	<p>Provision of one-to-one case management and/or educational services to prepare an enrollee for stable, long-term housing (e.g., identifying housing preferences and developing a housing support plan), and to support an enrollee in maintaining stable, long-term housing (e.g., development of independent living skills, ongoing monitoring and updating of housing support plan). Activities may include:</p> <p><i>Housing Navigation and Support</i></p> <ul style="list-style-type: none"> • Assisting the enrollee to identify housing preferences and needs. • Connecting the enrollee to social services to help with finding housing necessary to support meeting medical care needs. • Assisting the enrollee to select adequate housing and complete a housing application, including by: <ul style="list-style-type: none"> ○ Obtaining necessary personal documentation required for housing applications or programs; ○ Supporting with background checks and other required paperwork associated with a housing application • Assisting the enrollee to develop a housing support and crisis plan to support living independently in their own home. • Assisting the enrollee to develop a housing stability plan and support the follow through and achievement of the goals defined in the plan. • Assisting to complete reasonable accommodation requests.
	<ul style="list-style-type: none"> • Identifying vendor(s) for and coordinating housing inspection, housing move- in, remediation and accessibility services. • Assisting with budgeting and providing financial counseling for housing/living expenses (including coordination of payment for first month’s rent and short-term post hospitalization rental payments). • Providing financial literacy education and on budget basics and locating community based consumer credit counseling bureaus • Coordinating other Pilot housing-related services, including: <ul style="list-style-type: none"> ○ Coordinating transportation for enrollees to housing-related services necessary to obtain housing (e.g. apartment/home visits).

⁷ The HSO that coordinates the Fruit and Vegetable Prescription service will receive \$5.25 per person served in a given month.

⁸ Repairs to a Pilot Enrollee’s car may be deemed an allowable, cost-effective alternative to private transportation by the Enrollee’s Prepaid Health Plan. Reimbursement for this service may not exceed \$1,602, reflecting six months of capped private transportation services.

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	<ul style="list-style-type: none"> ○ Coordinating the enrollee’s move into stable housing including by assisting with the following: <ul style="list-style-type: none"> ▪ Logistics of the move (e.g., arranging for moving company or truck rental); ▪ Utility set-up and reinstatement; ▪ Obtaining furniture/commodities to support stable housing ○ Referral to legal support to address needs related to finding and maintaining stable housing. <p>Tenancy Sustaining Services</p> <ul style="list-style-type: none"> ● Assisting the enrollee in revising housing support/crisis plan. ● Assisting the enrollee to develop a housing stability plan and support the follow through and achievement of the goals defined in the plan, including assistance applying to related programs to ensure safe and stable housing (e.g., Social Security Income and weatherization programs), or assuring assistance is received from the enrollee’s Medicaid care manager. ● Assisting the enrollee with completing additional or new reasonable accommodation requests. ● Supporting the enrollee in the development of independent living skills. ● Connecting the enrollee to education/training on tenants’ and landlords’ role, rights and responsibilities. ● Assisting the enrollee in reducing risk of eviction with conflict resolution skills. ● Coordinating other Pilot housing-related services, including: <ul style="list-style-type: none"> ○ Assisting the enrollee to complete annual or interim housing re- certifications. ○ Coordinating transportation for enrollees to housing-related services necessary to sustain housing. ○ Referral to legal support to address needs related to finding and maintaining stable housing. <p>Activities listed above may occur without the Pilot enrollee present. For homeless enrollees, all services must align with a Housing First approach to increase access to housing, maximize housing stability and prevent returns to homelessness.</p> <p>The HSO has the option to partner with other organizations to ensure it is able to provide all activities described as part of this service. If desired by the HSO, the Lead Pilot Entity can facilitate partnerships of this kind.</p>
Frequency <i>(if applicable)</i>	As needed
Duration <i>(if applicable)</i>	On average, individuals require 6-18 months of case management services to become stably housed but individual needs will vary and may continue beyond the 18 month timeframe. Service duration would persist until services are no

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	longer needed, as determined in an individual’s person-centered care plan, contingent on determination of continued Pilot eligibility.
Setting	<ul style="list-style-type: none"> • The majority of sessions with enrollees should be in-person, in a setting desired by the individual. In-person meetings will, on average occur for the first 3 months of service. • Case managers may only utilize telephonic contacts if appropriate. • Some sessions may be “off-site,” (e.g., at potential housing locations).
Minimum Eligibility Criteria	<ul style="list-style-type: none"> • Enrollee is assessed to be currently experiencing homelessness, are at risk of homelessness and those whose quality/safety of housing are adversely affecting their health. Services are authorized in accordance with PHP authorization policies, such as but not limited to service being indicated in the enrollee's person-centered care plan. • Enrollee is not currently receiving duplicative support through other Pilot services. • Enrollees may not simultaneously receive the Housing Navigation, Support and Sustaining Services and the IPV Case Management Services. Individuals with co- occurring housing and IPV-related needs should receive the Holistic High Intensity Case Management service. • This service is not covered as a Pilot service if the receiving individual would be eligible for substantially the same service as a Medicaid covered service. • Enrollee is not currently receiving duplicative support through other federal, state, or locally-funded programs.

Inspection for Housing Safety and Quality

Category	Information
Service Name	Inspection for Housing Safety and Quality
Service Description	<p>A housing safety and quality inspection by a certified professional includes assessment of potential home-based health and safety risks to ensure living environment is not adversely affecting occupants' health and safety. Inspections may assess the habitability and/or environmental safety of an enrollee’s current or future dwelling. Inspections may include:</p> <ul style="list-style-type: none"> • Inspection of building interior and living spaces for the following: <ul style="list-style-type: none"> ○ Adequate space for individual/family moving in; ○ Suitable indoor air quality and ventilation; ○ Adequate and safe water supply; ○ Sanitary facilities, including kitchen, bathroom and living spaces ○ Adequate electricity and thermal environment (e.g. window condition) and absence of electrical hazards; ○ Potential lead exposure; ○ Conditions that may affect health (e.g. presence of chemical irritants, dust, mold, pests);

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	<ul style="list-style-type: none"> ○ Conditions that may affect safety. ● Inspection of building exterior and neighborhood for the following: <ul style="list-style-type: none"> ○ Suitable neighborhood safety and building security; ○ Condition of building foundation and exterior, including building accessibility; and, ○ Condition of equipment for heating, cooling/ventilation and plumbing. <p>Inspector must communicate inspection findings to the care or case manager working with the enrollee to ensure referrals to appropriate organizations for additional home remediation and/or modifications, if necessary.</p> <p>This service can cover Housing Quality Standards (HQS) inspections upon move-in to a new residence, or other inspections to identify sub-standard housing that impacts an enrollee’s health and safety.</p> <p>This service covers failed inspections and re-inspections.</p> <p>Each housing inspection does not need to include all activities listed in this service description. Service providers should only execute the necessary components of a housing safety and quality inspection as required based on an enrollee’s circumstances. Costs for services provided must be commensurate with a vendor’s scope of activities.</p>
Frequency <i>(if applicable)</i>	<ul style="list-style-type: none"> ● Enrollees may receive ad hoc assessments to identify housing quality, accessibility and safety issues at time of indication as needed when that current housing may be adversely affecting health or safety. ● Housing Quality Standards (HQS) inspections must occur at enrollee move-in to new place of residence if enrollee will receive “One-Time Payment for Security Deposit” and First Month’s Rent or “Short Term Post Hospitalization Housing” services.
Duration <i>(if applicable)</i>	Approximately one hour.
Setting	Housing inspection should occur in the enrollee’s current place of residence or potential residence.
Minimum Eligibility Criteria	<ul style="list-style-type: none"> ● Enrollee must be receiving at least one of the following Pilot services in order to be eligible for this service: <ul style="list-style-type: none"> ○ Housing Navigation, Support and Sustaining Services <ul style="list-style-type: none"> ● Enrollees receiving services substantially similar to Housing Navigation, Supports and Sustaining Services through a different funding source (e.g. Medicaid State Plan, a 1915(c) waiver service, or Housing and Urban Development grant) may still receive this Pilot service if deemed eligible. The provider delivering the substantially similar service must

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	<p>coordinate with the enrollee’s Medicaid care manager (if applicable) to determine the necessity of the Pilot service and ensure appropriate documentation in the enrollee’s care plan.</p> <ul style="list-style-type: none"> ○ Home Remediation Services ○ Home Accessibility and Safety Modifications ○ Holistic High Intensity Enhanced Case Management <ul style="list-style-type: none"> • Inspections may be conducted for individuals who are moving into new housing units (e.g., HQS Inspection) or for individuals who are currently in housing that may be adversely affecting their health or safety. • Services are authorized in accordance with PHP authorization policies, such as but not limited to service being indicated in the enrollee’s person-centered care plan. • This service is not covered as a Pilot service if the receiving individual would be eligible for substantially the same service as a Medicaid covered service. • Enrollee is not currently receiving duplicative support through other federal, state, or locally-funded programs.

Housing Move-In Support

Category	Information
Service Name	Housing Move-In Support
Service Description	<p>Housing move-in support services are non-recurring set-up expenses. Allowable expenses include but are not limited to the following:</p> <ul style="list-style-type: none"> • Moving expenses required to occupy and utilize the housing (e.g., moving service to transport an individual’s belongings from current location to new housing/apartment unit, delivery of furniture, etc.) • Discrete goods to support an enrollee’s transition to stable housing as part of this service. These may include, for example: <ul style="list-style-type: none"> ○ Essential furnishings (e.g., mattresses and beds, dressers, dining table and chairs); ○ Bedding (e.g., sheets, pillowcases and pillows); ○ Basic kitchen utensils and dishes; ○ Bathroom supplies (e.g., shower curtains and towels); ○ Cribs; ○ Cleaning supplies. <p>This service shall not cover used mattresses, cloth, upholstered furniture, or other used goods that may pose a health risk to enrollees.</p>
Frequency (if applicable)	Enrollees that meet minimum service eligibility criteria may receive housing move-in support services when they move into a housing/apartment unit for the first time or move from their current place of residence to a new place of residence. This service may be utilized more than once per year, so long as overall spending remains below the annual cap.

Category	Information
Duration <i>(if applicable)</i>	N/A
Setting	Variable. Many housing move-in support services will occur in the enrollee’s current place of residence or potential residence. Some discrete goods may be given to an enrollee in a location outside the home, including an HSO site or clinical setting.
Minimum Eligibility Criteria	<ul style="list-style-type: none"> • Enrollee must be receiving Housing Navigation, Support and Sustaining Services or Holistic High Intensity Enhanced Case Management. <ul style="list-style-type: none"> ○ Enrollees receiving services substantially similar to Housing Navigation, Supports and Sustaining Services through a different funding source (e.g. Medicaid State Plan, a 1915(c) waiver service, or Housing and Urban Development grant) may still receive this Pilot service if deemed eligible. <p>The provider delivering the substantially similar service must coordinate with the enrollee’s Medicaid care manager (if applicable) to determine the necessity of the Pilot service and ensure appropriate documentation in the enrollee’s care plan.</p> • Housing move-in support services are available for individuals who are moving into housing from homelessness⁹ or shelter, or for individuals who are moving from their current housing to a new place of residence due to one or more of the reasons listed under “Minimum Eligibility Criteria.” • Enrollee is moving into housing/apartment unit due to one or more of the following reasons: <ul style="list-style-type: none"> ○ Transitioning from homelessness or shelter to stable housing; ○ Addressing the sequelae of an abusive relationship ○ Evicted or at risk of eviction from current housing; ○ Current housing is deemed unhealthy, unsafe or uninhabitable by a certified inspector; ○ Displaced from prior residence due to occurrence of a natural disaster. • This Pilot service is furnished only to the extent that the enrollee is unable to meet such expense or when the services cannot be reasonably obtained from other sources. • Services are authorized in accordance with PHP authorization policies, such as but not limited to service being indicated in the enrollee’s person-centered care plan. • This service is not covered as a Pilot service if the receiving individual would be eligible for substantially the same service as a Medicaid covered service. • Enrollee is not currently receiving duplicative support through other federal, state, or locally-funded programs.

⁹ The Healthy Opportunities Pilots define homelessness by the U.S. Department of Health and Human Services (HHS) definition from Section 330 of the Public Health Service Act (42 U.S.C., 254b) and HRSA/Bureau of Primary Health Care Program Assistance Letter 88-12, Health Care for the Homeless Principles of Practice, available at: <https://www.nhchc.org/fag/official-definition-homelessness/>.

Essential Utility Set-Up

Category	Information
Service Name	Essential Utility Set-Up
Service Description	<p>The Essential Utility Set Up service is a non-recurring payment to:</p> <ul style="list-style-type: none"> • Provide non-refundable, utility set-up costs for utilities essential for habitable housing. • Resolve arrears related to unpaid utility bills and cover non-refundable utility set-up costs to restart the service if it has been discontinued in a Pilot enrollee’s home, putting the individual at risk of homelessness or otherwise adversely impacting their health (e.g., in cases when medication must be stored in a refrigerator). <p>This service may be used in association with essential home utilities that have been discontinued (e.g., initial payments to activate heating, electricity, water, and gas).</p> <p>The cost associated with coordinating service delivery is included in the service rate. See Fee Schedule chart for more information.</p>
Frequency <i>(if applicable)</i>	Enrollees may receive this service at any point at which they meet service minimum eligibility criteria and have not reached the cap.
Duration <i>(if applicable)</i>	N/A
Setting	<ul style="list-style-type: none"> • An enrollee’s home • Utility vendor’s office
Minimum Eligibility Criteria	<ul style="list-style-type: none"> • Enrollee must require service either when moving into a new residence or because essential home utilities will be imminently discontinued, have been discontinued, or were never activated at move-in and will adversely impact occupants’ health if not restored. • Enrollee demonstrates a reasonable plan, created in coordination with care manager or case manager, to cover future, ongoing payments for utilities. • This Pilot service is furnished only to the extent that the enrollee is unable to meet such expense or when the services cannot be obtained from other sources. • Services are authorized in accordance with PHP authorization policies, such as but not limited to service being indicated in the enrollee’s person-centered care plan. • This service is not covered as a Pilot service if the receiving individual would be eligible for substantially the same service as a Medicaid covered service. • Enrollee is not currently receiving duplicative support through other federal, state, or locally-funded programs.

Home Remediation Services

Category	Information
Service Name	Home Remediation Services
Service Description	<p>Evidence-based home remediation services are coordinated and furnished to eliminate known home-based health and safety risks to ensure living environment is not adversely affecting occupants' health and safety. Home remediation services may include for example pest eradication, carpet or mold removal, installation of washable curtains or synthetic blinds to prevent allergens, or lead abatement.</p> <p>The cost associated with coordinating service delivery is included in the service rate. See Fee Schedule chart for more information.</p>
Frequency (if applicable)	Enrollees may receive home remediation services at any point at which they meet minimum service eligibility criteria and have not reached the cap.
Duration (if applicable)	N/A
Setting	Home remediation services occur in the enrollee's current place of residence or potential residence.
Minimum Eligibility Criteria	<ul style="list-style-type: none"> • Enrollee must be moving into a new housing unit or must reside in a housing unit that is adversely affecting his/her health or safety. <ul style="list-style-type: none"> ○ The housing unit may be owned by the enrollee (so long as it is their primary place of residence) or rented. • The enrollee's landlord has provided written confirmation that they consent to have the approved home remediation service provided on behalf of the enrollee prior to service delivery. An enrollee who lives in a home where they do not pay rent (e.g., home owned by the enrollee or enrollee's family member) would not be required to provide such written consent. • Prior to service delivery, landlord or enrollee has provided written confirmation that the enrollee can reasonably be expected to remain in the residence for at least 6 months after the authorized home remediation service. An enrollee who lives in a home where they do not pay rent (e.g., home owned by the enrollee or enrollee's family member) would not be subject to this requirement. • Services are authorized in accordance with PHP authorization policies, such as but not limited to service being indicated in the enrollee's person-centered care plan. • Enrollee is not currently receiving duplicative support through other federal, state, or locally-funded programs.

Home Accessibility and Safety Modifications

Category	Information
Service Name	Home Accessibility and Safety Modifications
Service Description	Evidence-based home accessibility and safety modifications are coordinated and furnished to eliminate known home-based health and safety risks to ensure living environment is not adversely affecting occupants' health and safety. Home accessibility modifications are adjustments to homes that need to be made in order

	<p>to allow for enrollee mobility, enable independent and safe living and accommodate medical equipment and supplies. Home modifications should improve the accessibility and safety of housing (e.g., installation of entrance ramps, hand-held shower controls, non-slip surfaces, grab bars in bathtubs, installation of locks and/or other security measures, and reparation of cracks in floor).</p> <p>The cost associated with coordinating service delivery is included in the service rate. See Fee Schedule chart for more information.</p>
Frequency <i>(if applicable)</i>	Enrollees may receive home accessibility modifications at any point at which they meet minimum eligibility criteria and have not reached the cap.
Duration <i>(if applicable)</i>	N/A
Setting	Home accessibility and safety services will occur in the enrollee’s current place of residence or potential residence.
Minimum Eligibility Criteria	<ul style="list-style-type: none"> • Enrollee must be moving into a new housing unit or must reside in a housing unit that is adversely affecting his/her health or safety. <ul style="list-style-type: none"> ○ The housing unit may be owned by the enrollee (so long as it is their primary place of residence) or rented. • The enrollee’s landlord has provided written confirmation that they consent to have the approved home accessibility or safety modifications provided on behalf of the enrollee prior to service delivery. An enrollee who lives in a home where they do not pay rent (e.g., home owned by the enrollee or enrollee’s family member) would not be required to provide such written consent. • Prior to service delivery, landlord or enrollee has provided written confirmation that the enrollee can reasonably be expected to remain in the residence for at least 12 months after the authorized home accessibility or safety modification service. An enrollee who lives in a home where they do not pay rent (e.g., home owned by the enrollee or enrollee’s family member) would not be subject to this requirement. • Services are authorized in accordance with PHP authorization policies, such as but not limited to service being indicated in the enrollee’s person-centered care plan. • Enrollee is not currently receiving duplicative support through other federal, state, or locally-funded programs.

Healthy Home Goods

Category	Information
Service Name	Healthy Home Goods
Service Description	Healthy-related home goods are furnished to eliminate known home-based health and safety risks to ensure living environment is not adversely affecting occupants' health and safety. Home-related goods that may be covered include, for example, discrete items related to reducing environmental triggers in the home (e.g., a “Breathe Easy at Home Kit” with EPA-vacuum, air filter, green cleaning supplies, hypoallergenic mattress or pillow covers and non-toxic pest control supplies).

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	<p>Healthy Home Goods do not alter the physical structure of an enrollee’s housing unit.</p> <p>The cost associated with coordinating service delivery is included in the service rate. See Fee Schedule chart for more information.</p>
Frequency <i>(if applicable)</i>	Enrollees may receive healthy home goods when there are health or safety issues adversely affecting their health or safety.
Duration <i>(if applicable)</i>	N/A
Setting	Variable. Many times, goods will be given to an enrollee inside the home. Some goods (e.g., air filters) may be given to an enrollee in a location outside the home, including an HSO site or a clinical setting.
Minimum Eligibility Criteria	<ul style="list-style-type: none"> • Enrollee must be moving into a new housing unit or must reside in a housing unit that is adversely affecting his/her health or safety. • Services are authorized in accordance with PHP authorization policies, such as but not limited to service being indicated in the enrollee’s person-centered care plan. • Enrollee is not currently receiving duplicative support through other federal, state, or locally-funded programs.

One-Time Payment for Security Deposit and First Month’s Rent

Category	Information
Service Name	One-Time Payment for Security Deposit and First Month’s Rent
Service Description	<p>Provision of a one-time payment for an enrollee’s security deposit and first month’s rent to secure affordable and safe housing that meet’s the enrollee’s needs. All units that enrollees move into through this Pilot service must:</p> <ul style="list-style-type: none"> • Pass a Housing Quality Standards (HQS) inspection • Meet fair market rent and reasonableness check • Meet a debarment check <p>For homeless enrollees, all services provided must align with a Housing First approach to increase access to housing, maximize housing stability and prevent returns to homelessness.</p>
Frequency <i>(if applicable)</i>	Once per enrollee over the lifetime of the demonstration
Duration <i>(if applicable)</i>	N/A
Setting	N/A
Minimum Eligibility Criteria	<ul style="list-style-type: none"> • Enrollee must be receiving Housing Navigation, Support and Sustaining Services or Holistic High Intensity Enhanced Case Management. <ul style="list-style-type: none"> ○ Enrollees receiving services substantially similar to Housing Navigation, Supports and Sustaining Services through a different funding source (e.g. Medicaid State Plan, a 1915(c) waiver service, or Housing and Urban Development grant) may still receive this Pilot

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	<p>service if deemed eligible.</p> <p>The provider delivering the substantially similar service must coordinate with the enrollee’s Medicaid care manager (if applicable) to determine the necessity of the Pilot service and ensure appropriate documentation in the enrollee’s care plan.</p> <ul style="list-style-type: none"> • Enrollee must receive assistance with developing a reasonable plan to address future ability to pay rent through a housing stability plan. • Housing unit must pass a Housing Quality Standards (HQS) inspection prior to move-in or, in certain circumstances, a habitability inspection performed by the case manager or other staff. If a habitability inspection is performed, an HQS inspection must be scheduled immediately following move-in. • Landlord must be willing to enter into a lease agreement that maintains a satisfactory dwelling for the enrollee throughout the duration of the lease, unless there are appropriate and fair grounds for eviction. • This pilot service is provided only to the extent that the enrollee is unable to meet such expense or when the services cannot be obtained from other sources. • Services are authorized in accordance with PHP authorization policies, such as but not limited to service being indicated in the enrollee’s person-centered care plan. • Enrollee is not currently receiving duplicative support through other federal, state, or locally-funded programs.

Short-Term Post Hospitalization Housing

Category	Information
Service Name	Short-Term Post Hospitalization Housing
Service Description	<p>Post-hospitalization housing for short-term period, not to exceed six [6] months, due to individual’s imminent homelessness at discharge from inpatient hospitalization. Housing should provide enrollees with a safe space to recuperate and perform activities of daily living while receiving ongoing medical care as needed and will be limited to housing in a private or shared housing unit. Short-Term Post Hospitalization Housing setting should promote independent living and transition to a permanent housing solution. Services may not be provided in a congregate setting, as defined by the Department.</p> <p>Allowable units for short-term post-hospitalization housing must provide the following for enrollees:</p> <ul style="list-style-type: none"> • Access to a clean, healthy environment that allows enrollees to perform activities of daily living; • Access to a private or semi-private, independent room with a personal bed for the entire day; • Ability to receive onsite or easily accessible medical and case management services, as needed. <p>Coordination of this service should begin prior to hospital discharge by a medical professional or care team member. The referral to Short-Term Post Hospitalization</p>

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	<p>Housing should come from a member of the individual’s care team.</p> <p>For homeless enrollees, all services provided must align with a Housing First approach to increase access to housing, maximize housing stability and prevent returns to homelessness.</p>
Frequency <i>(if applicable)</i>	N/A
Duration <i>(if applicable)</i>	Up to six months, contingent on determination of continued Pilot eligibility
Setting	Coordination should begin prior to hospital discharge. Services may not be provided in a congregate setting.
Minimum Eligibility Criteria	<ul style="list-style-type: none"> • Enrollee must receive Housing Navigation, Support and Sustaining Services or Holistic High Intensity Enhanced Case Management in tandem with this service. <ul style="list-style-type: none"> ○ Enrollees receiving services substantially similar to Housing Navigation, Supports and Sustaining Services through a different funding source (e.g. Medicaid State Plan, a 1915(c) waiver service, or Housing and Urban Development grant) may still receive this Pilot service if deemed eligible. <p>The provider delivering the substantially similar service must coordinate with the enrollee’s Medicaid care manager (if applicable) to determine the necessity of the Pilot service and ensure appropriate documentation in the enrollee’s care plan.</p> • Enrollee is imminently homeless post-inpatient hospitalization. • Enrollee must receive assistance with developing a reasonable plan to address future ability to pay rent through a housing stability plan. • Housing unit must pass a Housing Quality Standards (HQS) inspection prior to move-in or, in certain circumstances, a habitability inspection performed by the case manager or other staff. If a habitability inspection is performed, an HQS inspection must be scheduled immediately following move-in. • Landlord or appropriate dwelling owner or administrator must be willing to enter into an agreement that maintains a satisfactory dwelling and access to needed medical services for the enrollee throughout the duration of the agreement, unless there are appropriate and fair grounds for termination of the agreement. • This Pilot service is provided only to the extent that the enrollee is unable to meet such expense or when the services cannot be obtained from other sources. • Services are authorized in accordance with PHP authorization policies, such as but not limited to service being indicated in the enrollee’s person-centered care plan. • Enrollee is not currently receiving duplicative support through other Pilot services. • Enrollee is not currently receiving duplicative support through other federal, state, or locally-funded programs.