



To: Adult BH HCBS Designated Providers
From: New York State Office of Mental Health (OMH) and Office of Addiction Services and Supports (OASAS)
Re: Provider Transition to CORE Services and Provisional/Full Designation
Date: 10/19/2021

Policy Regarding Provider Transition to CORE Services and Provisional/Full Designation

The intent of this policy is to describe the designation transition plan for Adult Behavioral Health Home and Community Based Services (BH HCBS) providers to Community Oriented Recovery and Empowerment (CORE) Services.

For Designated Providers of BH HCBS Community Psychiatric Support and Treatment, Psychosocial Rehabilitation, Family Support and Training, and Empowerment Services – Peer Support:

As a part of the phased transition from BH HCBS to CORE Services, currently designated BH HCBS providers will receive *provisional designation* for CORE Services. Provisional designation is time-limited, with the intent of ensuring continuity of care for members currently served while also giving the provider time to obtain *full designation* for CORE Services. Provisional designation letters will go out to providers by **January 1, 2022**, reflecting an effective period of **February 1, 2022 to July 31, 2022** (6 months). These letters will include a link to the CORE Operations Manual, which includes details on service definitions, components, staff qualifications, and staff training requirements. The provisional designation letter will allow the provider to engage in any necessary managed care contracting processes. Provisional designation will be automatically granted based on the provider’s currently approved and active BH HCBS (see table below).

BH HCBS Designated Services	CORE Designated Services
Community Psychiatric Support and Treatment	Community Psychiatric Support and Treatment
Empowerment Services – Peer Support	Empowerment Services – Peer support
Family Support & Training	Family Support & Training
Psychosocial Rehabilitation	Psychosocial Rehabilitation

To obtain full designation for CORE Services, the provisionally designated provider will need to complete the CORE Services Provider Attestation by **July 31, 2022**. The State will provide an implementation training series through the [Managed Care Technical Assistance Center](#) (MCTAC) to support the transition to full designation. If a provider fails to meet the requirements for full designation prior to the expiration of their provisional designation, their status as a CORE services designated provider will end automatically pursuant to the terms and conditions for CORE designation.

For Designated Providers of BH HCBS Habilitation, Education Support Services, Prevocational Services, Transitional Employment Services, Intensive Supported Employment, and Ongoing Supported Employment:

Your designation to provide BH HCBS will continue, and your organization will remain subject to the [BH HCBS Provider Manual](#), [BH HCBS Service Standards](#), [BH HCBS Terms and Conditions](#), and the [BH HCBS Workflow Guidance](#).

If you are not also provisionally designated for CORE Psychosocial Rehabilitation (PSR), the State will open a special application period for active BH HCBS providers interested in adding a CORE PSR designation.

Technical Assistance:

OMH and OASAS will provide technical assistance to providers throughout the transition. Questions and requests for support may be sent via email to the appropriate host agency:

- For OMH-Hosted Providers: Adult-BH-HCBS@omh.ny.gov
- For OASAS-Hosted Providers: PICM@oasas.ny.gov