

## RFP: Comprehensive Mental Health Services for NYPD Officers

### OVERVIEW

On August 23<sup>rd</sup>, the New York City Police Department (NYPD) released a Request for Proposals (RFP) for the provision of confidential, comprehensive mental health services for NYPD uniformed officers. Such services include, but are not limited to:

- Clinical ambulatory services delivered by a psychiatrist or psychologist;
- 24/7 live telephone access center that facilitates appointment scheduling and provision within 48 hours of initial contact; and
- Related administrative and support services required for program oversight and care management.

There are approximately 35,000 uniformed officers in the NYPD; however, NYPD does not guarantee any minimum or maximum quantity of clinical ambulatory services to be performed. Services are anticipated to be on-call to meet the needs of NYPD officers and will be provided on a fee-for-service basis. Final contracts may be amended to additionally include the provision of services to the 19,000 civilian employees of the NYPD.

The RFP documents may be accessed in the New York City PASSPort portal [here](#). Applications are due on October 4<sup>th</sup>.

### ELIGIBLE APPLICANTS

Eligible applicants must be appropriately licensed in New York State for all applicable services and must:

- Demonstrate experience operating a dedicated 24/7 live and staffed telephone access center and crisis response;
- Ensure that health care practitioners providing the services hold a degree in psychiatry and/or psychology and are licensed to practice in New York State;
- Have facilities located in one or more of the five boroughs of New York City and have the capacity to provide services in the immediate surrounding suburban counties (i.e., Nassau, Suffolk, Westchester, etc.);
- Demonstrate capacity to provide mental health treatment/services either through the organization's facility/facilities or through partners/subcontractors; and
- Provide a thorough after-care plan for the safe discharge of clients and have the capability to transition NYPD officers to long-term, outpatient care.

NCQA Utilization Management Accreditation is preferred, but not required. Organizations may offer telehealth services but must also have the capability to provide in-person services.

### Timeline

Proposals must be submitted by October 4<sup>th</sup>. There will be a virtual pre-proposal conference on September 8<sup>th</sup> at 10am that can be accessed [here](#). Contracts will last for five years starting on April 1, 2022, with options to renew for two additional three-year contract periods.

Questions should be submitted to Sheanni Walker at [sheanni.walker@nypd.org](mailto:sheanni.walker@nypd.org) by September 13<sup>th</sup>.