

RFP: Care Transition and Support Teams in NYC

OVERVIEW

On January 21st, the New York State Office of Mental Health (OMH) released a Request for Proposals (RFP) for the Care Transition and Support Teams (CTST) program in New York City. The goals of this program are to provide:

- Six CTSTs based on the critical time intervention (CTI) model; and
- Two high-touch intensive outreach, engagement, and care coordination CTI teams for the street and subway-dwelling homeless.

OMH will award one organization approximately \$30 million in total funding for the five-year program.

The RFP is available [here](#). Submission of a non-binding Letter of Intent is required by March 1st, and applications are due on March 12th.

FUNDING

One organization will receive an award of \$29,967,075 to implement this program. Annual funding for each year of the program will not exceed \$5,993,415. Administrative costs may not exceed 15 percent. Applicants will be required to indicate revenue expectations under the Health Home Plus program that will offset costs.

Contracts are expected to last for five years starting on July 1st.

ELIGIBLE APPLICANTS

Eligible applicants must be not-for-profit 501(c)(3) agencies with experience providing mental health services to individuals with serious mental illness who have difficulty engaging with traditional office-based services. Applicants must also be either a lead Health Home agency or an Independent Practice Association (IPA) and must be able to bill for Health Home Plus.

TARGET POPULATION

The target populations for services under this RFP include the following:

- Recipients with complex behavioral health and/or medical conditions who are currently residents at an OMH State Psychiatric Center and/or who are on an OMH-licensed inpatient psychiatry unit, and whose inability to engage and connect with the services being proposed for community transfer has been shown through a history of frequent inpatient, psychiatric center, and emergency department visits;
- Recipients with complex behavioral health and/or medical conditions who have been designated as 730.40 finals who are transferred to Health & Hospitals/Metropolitan Hospital Center for evaluation and potential inpatient admission for treatment followed by return to the community; and
- Recipients with complex behavioral health and/or medical conditions who are homeless on the streets or in the subway/train stations.

PROGRAM REQUIREMENTS

The award recipient will be required to implement eight CTST teams as follows:

- Manhattan and Rockland County team that prioritizes Manhattan Psychiatric Center and Rockland County and receives a limited number of referrals from inpatient psychiatric units in those counties;
- Bronx team that serves the Bronx Psychiatric Center and receives a limited number of referrals from inpatient psychiatric units in the Bronx;
- Queens team that serves Creedmoor Psychiatric Center and receives a limited number of referrals from inpatient psychiatric units in the borough of Queens;
- Brooklyn/Kings County and Staten Island team that serves South Beach Psychiatric Center and receives a limited number of referrals from inpatient psychiatric units in Brooklyn and Staten Island;
- Manhattan team in Health & Hospitals/Metropolitan Hospital that works with recipients with misdemeanor and other offenses;
- Kingsboro Recovery Hub team that works with Kingsboro Psychiatric Center; and
- Two Homeless/Metropolitan Transit Authority (MTA) teams, with one team dedicated to individuals with histories of long-term homeless and behavioral health and medical conditions who are on the streets and one team focused on subway-dwelling individuals.

Referrals to the first four teams will be made by State Psychiatric Center staff and managed by the provider's Central Intake Coordinator. Referrals to Health & Hospitals/Metropolitan Hospital and Kingsboro Recovery Hub teams will be managed through discussions with the teams and the site partners. Referrals to the Homeless/MTA teams will be managed with the provider, OMH New York City Field Office, Office of Temporary and Disability Assistance, and New York City Department of Homeless Services/Homes and Community Renewal.

APPLICATION

Proposals will be scored based on the following criteria:

- Population (20 points)
- Description of Program (20 points)
- Implementation (20 points)
- Agency Performance (10 points)
- Utilization Review, Reporting, and Quality Improvement (10 points)
- Financial Assessment (20 points)

Applicants must receive a minimum score of 75 points to be considered for funding. In the case of a tie, the proposal with the highest score on the Description of Program section will be ranked higher.

Timeline

Applications must be submitted by March 12th. Interested applicants **must** submit a non-binding Letter of Intent to Carol Swiderski at carol.swiderski@omh.ny.gov by March 1st.

Questions should be submitted to the email address above by February 9th. Questions and answers will be posted on the OMH website on February 25th. Awards are expected to be announced on April 7th.