**Administration for Community Living**

Administration on Aging

2021 Empowering Communities to Address Behavioral Health and Chronic Pain through
Chronic Disease Self-Management Education Programs
HHS-2021-ACL-AOA-CSSG-0018
02/02/2021

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**ACL Center:**
Administration on Aging

**Funding Opportunity Title:**
2021 Empowering Communities to Address Behavioral Health and Chronic Pain through
Chronic Disease Self-Management Education Programs

**Funding Opportunity Number:**
HHS-2021-ACL-AOA-CSSG-0018

**Primary CFDA Number:**
93.734

**Due Date for Letter of Intent:**
12/18/2020

**Due Date for Applications:**
02/02/2021

**Date for Informational Conference Call:**
12/15/2020

Applications that fail to meet the application due date will not be reviewed and will receive no
further consideration. You are strongly encouraged to submit your application a minimum of 3-5
days prior to the application closing date. Do not wait until the last day in the event you
encounter technical difficulties, either on your end or, with https://www.grants.gov. Grants.gov
can take up to 48 hours to notify you of a successful submission.

**Executive Summary**

**Additional Overview Content/Executive Summary**

Through this funding opportunity, the Administration on Aging (AoA), part of the
Administration for Community Living (ACL), plans to award approximately eight cooperative
agreements to domestic public or private non-profit entities. This funding opportunity is
designed to address behavioral health and/or chronic pain among older adults and adults with
disabilities through the implementation of appropriate evidence-based self-management
education and self-management support programs.

Applicants may request a total budget from $200,000 to a maximum of $300,000 for the three-
year project period. All awards are subject to the availability of federal funds.

The awards will be made in the form of cooperative agreements because AoA will be
substantially involved. These cooperative agreements have an anticipated start date of May 1,
2021.

An informational conference call will be held on December 15, 2020 at 1:00 PM EST.

The dial-in information is below:
Toll Free Number: 888-947-8932 Passcode: 7495880

A recording will be available approximately one hour after the call concludes at the following number:
Toll Free Playback Number: 800-568-5006

## I. Funding Opportunity Description

### Background

Behavioral health is the promotion of mental health and well-being, the treatment of mental and substance use disorders, and the support of those who experience and/or are in recovery from these conditions. Anyone, regardless of age or ability, can experience a behavioral health condition, such as depression, substance misuse, or suicidal thoughts. Behavioral health problems are not a normal part of aging or of living with a disability, but older people and people with disabilities are less likely to receive mental health treatment. [1] Recent reports (August 2020) show dramatic increases in the number of U.S. adults struggling with mental health and/or substance abuse issues, along with increased numbers of adults seriously considering suicide. [2]

Chronic conditions, including depression, are prevalent among older adults. Approximately 80% of older adults have at least one chronic condition, and 50% have two or more. Specific to behavioral health, depression is more common in people who have co-occurring illnesses or who have limited function. [3] Data from the National Chronic Disease Self-Management Education Database show that approximately 21% of program participants indicate a diagnosis of anxiety and/or depression. [4] Evidence-based programs such as Healthy IDEAS and PEARLS (see Appendix C for more information) are designed to combat depression experienced by older adults. To learn more, visit https://acl.gov/programs/health-wellness/behavioral-health .

Additionally, chronic pain is a considerable health challenge facing older adults. Chronic pain is persistent discomfort that lasts for at least three months; it can be caused by a variety of factors, including chronic conditions. In the United States, older and middle-aged adults account for about 80% of those who experience chronic pain. [5] Common chronic conditions that may cause pain include arthritis, diabetes, and cancer, in addition to neuropathic conditions, surgeries, or injuries. Both the Chronic Pain Self-Management Program and evidence-based physical activity programs can be important tools for pain management (see Appendix C for more information). To view an issue brief on implementing evidence-based programs to address chronic pain, visit https://www.ncoa.org/resources/issue-brief-implementing-evidence-based-programs-address-chronic-pain/.

Evidence-based chronic disease self-management education (CDSME) programs can help mitigate chronic disease burden by empowering participants to better manage their conditions. The acronym, CDSME, is being used in this announcement as an umbrella term for community-based education programs specifically designed to enhance patient self- management of chronic conditions (including behavioral health concerns and chronic pain). These programs focus on

building multiple health behaviors and generalizable skills such as goal setting, decision making, problem solving, and self-monitoring, and are proven to maintain or improve health outcomes of older adults with chronic conditions. [6] Similarly, a self-management support program is a community-based, behavioral change intervention that is proven to increase one or more skills or behaviors relevant to chronic disease self-management such as physical activity or medication management.

AoA has supported CDSME and other evidence-based health promotion programs for many years through grants, as well as collaborations on various federal initiatives. For example, Prevention and Public Health Fund initiatives in 2020 supported 11 CDSME grantees. Additionally, Older Americans Act Title III-D funding supports a broader portfolio of evidence-based disease prevention and health promotion activities. For more information about ACL's CDSME Program, including grantee profiles, please visit: https://www.acl.gov/programs/health-wellness/chronic-disease-self-management-education-programs.

**Purpose**
This funding opportunity is designed for applicants to propose how they will develop capacity for, deliver, and sustain evidence-based self-management education and support programs that address behavioral health and/or chronic pain among older adults and adults with disabilities.

- *Goal 1: Through robust partnerships, develop a strategy for addressing behavioral health and/or chronic pain among older adults and adults with disabilities living in your community.*

- *Goal 2: Significantly increase the number of older adults and adults with disabilities who participate in evidence-based self-management education and/or self-management support programs to empower them to better manage these chronic condition(s), while concurrently pursuing the sustainability of these programs beyond the end of the grant period.*

Please refer to Appendix A (Glossary of Terms) for definitions of CDSME and self-management support programs. Applicants for this funding opportunity must propose to deliver one or more CDSME and/or self-management support programs. **The program(s) proposed must be on the list of pre-approved interventions found in Appendices B and C of this funding announcement.**

All applicants must propose to implement at least one program that can be delivered in a remote format, i.e., by video conference, phone, mailed toolkit + phone, or some other format that does not have an in-person component. The National Council on Aging (NCOA) maintains a website that tracks remote program guidance by program (https://www.ncoa.org/news/ncoa-news/center-for-healthy-aging-news/track-health-promotion-program-guidance-during-covid-19/). However, all applicants should contact the program administrator(s) for any program(s) they are interested in delivering remotely to confirm that: 1) the programs are allowed for remote delivery; and 2) that training is readily available for applicants who need it. **Note that the NCOA website includes programs on the pre-approved list in Appendix B and C, as well as other programs not on the list. For this funding opportunity, applicants may ONLY propose**

**programs on the pre-approved lists in Appendix B and C.**

**All applicants** who do not have adequate existing capacity for any in-person and/or remote program(s) they are proposing must include a **letter from the program administrato**r indicating that they will be able to get training in the program no later than three months after the start date of the grant (if selected for funding).

### References

[1] "Behavioral Health." *Administration for Community Living*, July 2019, https://acl.gov/programs/health-wellness/behavioral-health.
[2] Czeisler MÉ , Lane RI, Petrosky E, et al. Mental Health, Substance Use, and Suicidal Ideation During the COVID-19 Pandemic — United States, June 24–30, 2020. MMWR Morb Mortal Wkly Rep 2020;69:1049–1057. DOI: http://dx.doi.org/10.15585/mmwr.mm6932a1external icon.
[3] "Depression Is Not a Normal Part of Growing Older" *Centers for Disease Control and Prevention*, Division of Population Health, National Center for Chronic Disease Prevention and Health Promotion, Jan. 2017, www.cdc.gov/aging/mentalhealth/depression.htm.
[4] "National Chronic Disease Self-Management Education Resource Center: Program Highlights and Charts." *National Council on Aging*, Jan. 2019, www.ncoa.org/resources/national-chronic-disease-self-management-education-resource-center-program-highlights-and-charts/.
[5] "Issue Brief: Implementing Evidence-Based Programs to Address Chronic Pain." *National Council on Aging*, 2018, www.ncoa.org/resources/issue-brief-implementing-evidence-based-programs-address-chronic-pain/.
[6] Brady, Teresa. "Strategies to Support Self-Management in Osteoarthritis." *AJN, American Journal of Nursing*, vol. 112, no. 3, 2012, pp. 54–60., doi:10.1097/01.naj.0000412653.56291.ab.

### Statutory Authority

The statutory authority for grants under this Funding Opportunity Announcement is contained in the Continuing Appropriations Act, 2020, Pub.L.116-59; Older Americans Act; and the Patient Protection and Affordable Care Act, 42 U.S.C. § 300u-11 (Prevention and Public Health Fund).

## II. Award Information

Funding Instrument Type:
CA (Cooperative Agreement)

Estimated Total Funding:
$ 2,000,000

Expected Number of Awards:
8

Award Ceiling:
$ 300,000
Per Project Period

Award Floor:
$ 200,000
Per Project Period

Length of Project Period:
Other

**Additional Information on Project Periods and Explanation of 'Other'**
36 month project and budget period (fully funded)

Current or previous ACL Chronic Disease Self-Management Education (CDSME) grantees are not excluded from this funding opportunity, but must provide a strong rationale for the need for additional funding**.** This must include significant enhancement of the network developed with prior funding, not be a continuation of current efforts/activities supported by previously awarded ACL CDSME grants (particularly because sustainability without additional federal funding has been a goal of all previous ACL CDSME funding opportunities). Applicants must propose an innovative approach that addresses the goals of this funding opportunity that features new partnerships and/or programs. Repeat awardees will be expected to meet the discrete reach (participant/completer) and sustainability goals that they included in each of their proposals.

**Cooperative Agreement Terms**

This is a new Cooperative Agreement with the following terms. As provided by the terms of the Federal Grant and Cooperative Agreement Act of 1977 (P.L. 95-224), this Cooperative Agreement provides for the substantial involvement and collaboration of AoA in activities that the recipient organization will carry out in accordance with the provisions of the approved grant award.

The **grantee** agrees to execute the responsibilities outlined below:

1. Fulfill all of the requirements of the grant initiative as outlined in this program announcement, as well as carry out project activities as reviewed, approved, and awarded.
2. Reach 25% of your target completers (for CDSME programs) and participants (for self-management support programs) by the end of Year 1, 50% by the end of Year 2, and 100% by the end of Year 3.
3. Commit to sending two project staff to a yearly CDSME-relevant professional development conference mutually agreed upon with the AoA project officer as an appropriate grantee activity. Attendance is expected annually for the duration of your grant activities (including any no-cost extension period, if applicable). Although it remains yet to be seen if future conferences will be in-person or video conference (not requiring travel), all applicants must include funds in your budgets for each budget year for two people to attend a conference in the Washington, D.C. area. Awardees will be able to apply any unused travel funds to other grant activities.
4. Meet all training, licensing, fees, or other requirements associated with the selected CDSME/self-management support program(s) to ensure compliance with all the requirements stipulated by the authorizing entity.
5. Communicate with the AoA project officer monthly, or at such other times as are agreed upon, to improve the effectiveness of the activities carried out under this Agreement.
6. Collect required program data for all program participants by way of ACL's specific data collection forms (see Appendix D). Within 30 days of participants' completion of the program, grantees are responsible for compiling and reporting the data to the CDSME

National Database. Data include de-identified participant demographic and health status information, attendance information, and workshop type and location. Grantees should plan to train workshop leaders on data collection practices and use of these forms.

7. Participate in any national evaluations of the program(s) they have proposed for remote delivery.
8. Comply with all other reporting requirements, as outlined in Section VI of this Funding Opportunity and the Notice of Award.
9. Include the following disclaimer on all products produced using this grant funding:

*This project was supported in part by grant number 90XX#### from the Administration for Community Living, U.S. Department of Health and Human Services, Washington, D.C. 20201.*
*Grantees undertaking projects with government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official ACL policy.*

The **AoA project officer** agrees to execute the responsibilities outlined below:

1. Perform the day-to-day Federal responsibilities of managing a cooperative agreement and work with the grantee to ensure that the minimum requirements for the grant are met.
2. Work cooperatively with the grantee to clarify the programmatic and budgetary issues to be addressed by the grantee project, and, as necessary, negotiate with grantee to achieve a mutually agreed upon solution to any needs identified by the grantee or AoA.
3. Assist the grantee project leadership in understanding the strategic goals and objectives, policy perspectives, and priorities of AoA, ACL, and the U.S. Department of Health and Human Services; and about other federally-sponsored projects and activities relevant to activities funded under this announcement.
4. Provide technical advice to the grantee on the provision of technical support and associated tasks related to the fulfillment of the goals and objectives of this grant.
5. Attend and participate in major project events, as appropriate.
6. Communicate with the grantee project director monthly, or at such other times as are agreed upon, to improve the effectiveness of the activities carried out under this Agreement.

Once a cooperative agreement is in place, requests to modify or amend it or the work plan may be made by ACL or the awardee at any time as long as it stays within the original confines of the proposed project description. Major changes may affect the integrity of the competitive review process. Modifications and/or amendments of the Cooperative Agreement or work plan shall be effective upon the execution of an award notice. Unless ACL is authorized under the Terms and Conditions of award, 45 CFR Part 75, or other applicable regulation or statute to make unilateral amendments. When an award is issued the cooperative agreement terms and conditions from the program announcement are incorporated by reference.

## III. Eligibility Information
### 1. Eligible Applicants

Domestic public or private non-profit entities including state and local governments, Indian tribal governments and organizations (American Indian/Alaskan Native/Native American), faith-based organizations, community-based organizations, hospitals, and institutions of higher education.

## 2. Cost Sharing or Matching

Cost Sharing / Matching Requirement:
No

**For awards that require matching or cost sharing by statute**, recipients will be held accountable for projected commitments of non-federal resources (at or above the statutory requirement) in their application budgets and budget justifications by budget period, or by project period for fully funded awards. The applicant will be held accountable for all proposed non-federal resources as shown in the Notice of Award (NOA). **A recipient's failure to provide the statutorily required matching or cost sharing amount (and any voluntary committed amount in excess) may result in the disallowance of federal funds. Recipients will be required to report these funds in the Federal Financial Reports.**

**For awards that do not require matching or cost sharing by statute**, recipients are not expected to provide cost sharing or matching. However, recipients are allowed to voluntarily propose a commitment of non-federal resources. If an applicant decides to voluntarily contribute non-federal resources towards project costs and the costs are accepted by ACL, the non-federal resources will be included in the approved project budget. The applicant will be held accountable for all proposed non-federal resources as shown in the Notice of Award (NOA). **A recipient's failure to meet the voluntary amount of non-federal resources that was accepted by ACL as part of the approved project costs and that was identified in the approved budget in the NOA, may result in the disallowance of federal funds. Recipients will be required to report these funds in the Federal Financial Reports.**

## 3. Responsiveness and Screening Criteria

**Application Responsiveness Criteria**
N/A

**Application Screening Criteria**
All applications will be screened to assure a level playing field for all applicants. Applications that fail to meet the three screening criteria described below will not be reviewed and will receive no further consideration.

In order for an application to be reviewed, it must meet the following screening requirements:

1. Applications must be submitted electronically via https://www.grants.gov by 11:59 p.m., Eastern Time, by the **due date listed in section IV.3 Submission Dates and Times**.
2. The Project Narrative section of the Application must be **double-spaced**, on 8.5" x 11" plain white paper with **1" margins** on both sides, and a **standard font size of no less than 11 point, preferably Times New Roman or Arial**.
3. The Project Narrative must not exceed 20 pages. **Project Narratives that exceed 20 pages** will have the additional pages removed and only the first 20 pages of the Project Narrative will be provided to the merit reviewers for funding consideration. **NOTE**: The Project Work Plan, Letters of Commitment, and Vitae of Key Project Personnel are not counted as part of the Project Narrative for purposes of the 20-page limit.

Unsuccessful submissions will require authenticated verification from https://www.grants.gov indicating system problems existed at the time of your submission.

For example, you will be required to provide an https://www.grants.gov submission error notification and/or tracking number in order to substantiate missing the application deadline.

## IV. Application and Submission Information
### 1. Address to Request Application Package

Application materials can be obtained from https://www.grants.gov or https://www.acl.gov/grants/applying-grants.

Please note, ACL requires applications for all announcements to be submitted electronically through http://www.grants.gov in Workspace. Grants.gov Workspace is the standard way for organizations and individuals to apply for federal grants in Grants.gov. An overview and training on Grants.gov Workspace can be found here at: https://www.grants.gov/web/grants/applicants/workspace-overview.html

The Grants.gov registration process can take several days. If your organization is not currently registered, please begin this process immediately. For assistance with https://www.grants.gov, please contact them at support@grants.gov or 800-518-4726 between 7:00 a.m. and 9:00 p.m. Eastern Time.

- At the https://www.grants.gov website, you will find information about submitting an application electronically through the site, including the hours of operation. ACL strongly recommends that you do not wait until the application due date to begin the application process because of the time involved to complete the registration process.
- All applicants must have a DUNS number (https://fedgov.dnb.com/webform/) and be registered with the System for Award Management (SAM, www.sam.gov) and maintain an active SAM registration until the application process is complete, and should a grant be made, throughout the life of the award. Effective June 11, 2018, when registering or renewing your registration, you must submit a notarized letter appointing the authorized Entity Administrator. Please be sure to read the FAQs located at www.sam.gov to learn more. Applicants should allot sufficient time prior to the application deadline to finalize a new, or renew an existing registration. This action should allow you time to resolve any issues that may arise. Failure to comply with these requirements may result in your inability to submit your application or receive an award. Maintain documentation (with dates) of your efforts to register or renew at least two weeks before the deadline. See the SAM Quick Guide for Grantees at: https://www.sam.gov/SAM/pages/public/help/samQUserGuides.jsf.

Note: Once your SAM registration is active, allow 24 to 48 hours for the information to be available in Grants.gov before you can submit an application through Grants.gov. This action should allow you time to resolve any issues that may arise. Failure to comply with these requirements may result in your inability to submit your application or receive an award.

- Note: Failure to submit the correct EIN Suffix can lead to delays in identifying your organization and access to funding in the Payment Management System.
- Effective October 1, 2010, HHS requires all entities that plan to apply for and ultimately receive federal grant funds from any HHS Operating/Staff Division

(OPDIV/STAFFDIV) or receive subawards directly from the recipients of those grant funds to:

1. Register in SAM prior to submitting an application or plan;
2. Maintain an active SAM registration with current information at all times during which it has an active award or an application or plan under consideration by an OPDIV; and
3. Provide its DUNS number in each application or plan to submit to the OPDIV.

Additionally, all first-tier subaward recipients must have a DUNS number at the time the subaward is made.

- Since October 1, 2003, The Office of Management and Budget has required applicants to provide a Dun and Bradstreet (D&B) Data Universal Numbering System (DUNS) number when applying for federal grants or cooperative agreements. It is entered on the SF-424. It is a unique, nine-digit identification number, which provides unique identifiers of single business entities. The DUNS number is free and easy to obtain.
- Organizations can receive a DUNS number at no cost by calling the dedicated toll-free DUNS Number request line at 866-705-5711.
- You must submit all documents electronically, including all information included on the SF424 and all necessary assurances and certifications. In accordance with the Federal Government's efforts to reduce reporting burden for recipients of federal financial assistance, the general certification and representation requirements contained in the Standard Form 424B (SF-424B) – Assurances – Non-Construction Programs, and the Standard Form 424D (SF-424D) – Assurances – Construction Programs, have been standardized federal-wide. Effective January 1, 2020, the updated common certification and representation requirements will be stored and maintained within SAM. Organizations or individuals applying for federal financial assistance as of January 1, 2020, must validate the federally required common certifications and representations annually through SAM located at SAM.gov.
- After you electronically submit your application, you will receive an automatic acknowledgement from https://www.grants.gov that contains https://www.grants.gov tracking number. The Administration for Community Living will retrieve your application form from https://www.grants.gov.

U.S. Department of Health and Human Services
Administration for Community Living

Shannon Skowronski
Email: shannon.skowronski@acl.hhs.gov

## 2. Content and Form of Application Submission
### Letter of Intent

Due Date for Letter Of Intent 12/18/2020

12/18/2020

Applicants are requested, but not required, to submit a letter of intent to apply for this funding opportunity to assist ACL in planning for the application independent review process. The purpose of the letter of intent is to allow our staff to estimate the number of independent reviewers needed and to avoid potential conflicts of interest in the review. Letters of intent should be sent to:

U.S. Department of Health and Human Services

Administration for Community Living

Shannon Skowronski

Administration on Aging

Email: shannon.skowronski@acl.hhs.gov

## Project Narrative

The Project Narrative must be **double-spaced**, on 8 ½" x 11" paper with 1" margins on both sides, and a standard font size of not less than 11, preferably Times New Roman or Arial. The entirety of the Project Narrative, **including** tables, graphics, and headings must be double-spaced, and of a standard font size of not less than 11. You can use smaller font sizes to fill in the Standard Forms and Sample Formats outside of the Project Narrative section, such as the Project Work Plan and Budget Narrative/Justification.

Twenty pages is the maximum length allowed. Project Narratives that exceed 20 pages will have the additional pages removed and only the first 20 pages of the Project Narrative will be provided to the merit reviewers for funding consideration. The Project Work Plan, Letters of Commitment, Vitae of Key Project Personnel, and Budget Narrative/Justification **are not counted** as part of the Project Narrative for purposes of the 20-page limit.

The Project Narrative is the most important part of the application, since it will be used as the primary basis to determine whether your project meets the minimum requirements for grants under the authorizing statutes. The Project Narrative should provide a clear and concise description of your project. ACL recommends that your project narrative include the following components:

1. Project Abstract
2. Project Relevance and Current Need
3. Approach
4. Outcomes and Evaluation
5. Sustainability
6. Organizational Capacity

**To assist reviewers in scoring your application, we suggest that applicants organize their proposals using the headings above.**

### Project Abstract

This section should include a brief description of the proposed project, including goal(s), objectives, and outcomes.
In your abstract, clearly specify:

1. The proposed CDSME and/or self-management support program(s) you plan to implement/disseminate;
2. Your targeted impact area(s) (behavioral health and/or chronic pain);
3. Your key partners; and
4. Your projected number of program completers (CDSME programs) and/or participants (self-management support programs) for your proposed program(s) (reference Appendix E).

## Project Relevance and Current Need

In this section:

- Briefly describe and cite (using reliable data sources such as Census, Behavioral Risk Factor Surveillance System, etc.) the impact of behavioral health conditions and/or chronic pain (as relevant to your proposed program[s]) in your state/region/tribe and how your proposed project will address this impact.

- Describe the gap between the current availability of your proposed CDSME/self-management support program(s) and the ideal situation where the program(s) are readily available for appropriate individuals with behavioral health conditions and/or chronic pain. This should include a description of the current geographic/population reach of the proposed program(s) in your state/region/tribe and the extent to which a network exists for systematically delivering and sustaining the program(s).

- Include a Project Map of your state/region/tribe that shows where your proposed program(s) is already being offered (if applicable) and which areas are being selected for this project. Provide data to support why you are targeting those areas (e.g., the number of older adults or adults with disabilities with behavioral health conditions and/or chronic pain, the lack of available programs, etc.). The map should be included as an appendix.

- If you are a current or past ACL CDSME grantee, state how your proposed project significantly differs from your current or previously funded work. Briefly summarize your key outcomes from that project, **including what your completer/participant targets were and if you met them**, the extent to which you met other key project goals, and your rationale for requesting additional funding (i.e. not a continuation of current efforts, but rather an innovative approach that features new partnerships and/or programs targeting behavioral health and/or chronic pain among older adults and adults with disabilities).

### Approach

*Project Description*
This section should:

- State the project's goals and major objectives.

- Identify the specific evidence-based CDSME and/or self-management support program(s) that you propose to implement and a rationale for selecting the program(s). These programs must be on the list of pre-approved interventions in Appendix B and/or Appendix C. **Do not propose programs that are not included on these lists.**

- Propose at least one program from the pre-approved list that can be delivered in a remote format, i.e., by video conference, phone, mailed toolkit + phone, or some other format

that does not have an in-person component. The National Council on Aging (NCOA) maintains a website that tracks remote program guidance by program (https://www.ncoa.org/news/ncoa-news/center-for-healthy-aging-news/track-health-promotion-program-guidance-during-covid-19/). All applicants should contact the program administrator(s) for any program(s) they are interested in delivering remotely to confirm that: 1) the programs are allowed for remote delivery; and 2) that training is readily available for applicants who need it. **Note that the NCOA website includes programs on the pre-approved list in Appendix B and C, as well as other programs not on the list. For this funding opportunity, applicants may ONLY propose programs on the pre-approved lists in Appendix B and C.**

- State the projected total number of participants that you expect to reach through your proposed CDSME and/or self-management support program that you propose. For any group series program, provide a target number of completers and a specific target completion rate. Provide a rationale for these targets, e.g., by referencing your previous experience delivering CDSME and/or self-management support programs, the number of older adults and adults with disabilities in your state/region/tribe with behavioral health conditions and/or chronic pain, saturation of target participant population (i.e. "low hanging fruit"), partner commitments, referral systems, and other factors. **Targets should be realistic and achievable**. In developing your participant/completer targets, please reference the *Guidance for Administration for Community Living 2020 Chronic Disease Self-Management Education Grant Applicants: Considerations for Estimating Participation and Completer Targets* in **Appendix E.**

- Provide a coherent approach to implementing/disseminating the proposed CDSME and/or self-management support program(s).

- Describe how your approach will engage approximately 25% of your completer target (CDSME programs) and participant target (self-management support programs) by the end of Year 1, 50% by the end of Year 2, and 100% of your target by the end of Year 3.

- Describe any existing CDSME, self-management support, and other evidence-based prevention initiatives in your area and how you plan to coordinate with and leverage these efforts. This should include a description of any existing capacity to deliver the proposed program(s), i.e., the number of host sites, implementation sites, and delivery personnel (such as trainers and leaders/coaches).

- If your existing infrastructure for the proposed program(s) is inadequate, please describe and provide a rationale for any proposed training(s). If you require training, you must include a letter of support from the program developer(s) and/or entity that will provide training with your application. The letter should state that the training will be provided no more than three months after the applicant receives the Notice of Award from ACL.

- For any remote program(s) proposed, please identify the IT/technology support needs you anticipate and provide a detailed plan for how you will address these.

- Describe how you intend to identify, market to, and recruit participants for your proposed program(s).

- Describe any major challenges and barriers you anticipate encountering, and how your project will address those challenges and barriers.

*Work Plan*
You should also provide a project Work Plan for Years 1, 2, and 3 which reflects and is consistent with the Project Narrative and Budgets. This Work Plan should include a statement of the project's overall goals, anticipated outcomes, key objectives, and the major tasks/action steps that will be pursued to achieve the goals and outcomes, as well as identify timeframes involved (including start- and end-dates) and the lead person responsible for completing the task.

The Work Plan can be attached to your application as an appendix.

## Outcomes and Evaluation

*Project Outcomes*
This section must clearly identify the quantifiable and measurable outcomes that will result from this project, including progress towards the above-noted grant goals.

List measurable outcomes in the Work Plan grid under "Measurable Outcomes" in addition to any discussion included in the narrative.

Any proposed outcomes should address the goals of this funding opportunity and be quantifiable, measurable, and likely to be achieved during the project period.

*Quality Assurance*
Describe your plans for developing and implementing a quality assurance program to ensure continuous quality improvement and ongoing methods for monitoring the fidelity of your proposed programs. This section should include the methods, techniques, and tools that will be used to:

1. Monitor and track progress on the project's tasks and objectives;
2. Monitor whether the proposed programs are being implemented with fidelity\*, as well as identify processes for corrective actions;
3. Ensure the ACL-required dataset is being collected and reported accurately by the implementation sites and how you will identify and troubleshoot any potential problems); and
4. Document the lessons learned both positive and negative.

*\* Fidelity is the extent to which delivery of the evidence-based program consistently adheres to the program's intent and design. In other words, the extent to which you are delivering the program exactly how it is meant to be implemented. Maintaining fidelity to the program is essential to ensure that your participants receive the intended health benefits from the program.*

*Dissemination*
This section should describe the method that will be used to disseminate the project's results and findings in a timely manner and in easily understandable formats, to parties who might be interested in using the results to inform practice, service delivery, program development, and/or

policy-making, including and especially those parties who would be interested in replicating the project.

Applicants should also clearly state their commitment to cooperating with any broader efforts led by ACL and/or the National CDSME Resource Center to help others understand how they could replicate the project activities in their communities.

In addition, all applicants should state their commitment to participating in to any national evaluations of the program(s) they have proposed for remote delivery.

## Sustainability

This section should:

- Describe how you will develop strategies to support the proposed programs during and beyond the grant period. For more information on business planning and financial sustainability, please visit https://www.ncoa.org/center- for-healthy-aging/basics-of-evidence-based-programs/offering-evidence-based-programs. Grantees' sustainability plans should utilize a *mulit-payor approach,* i.e., funding from healthcare, business, philanthropy, public funding, etc., and not be limited to federal funding like the Older Americans Act Title IIID.

- Describe your plans to identify and convene strategic partners and other stakeholders on a regular basis via a steering committee or another formal advisory group. The function of the steering committee is to provide guidance on key issues relevant to your proposed work plan to promote the success of your project. Indicate the specific role that each partner/stakeholder will assume with respect to helping the applicant meet its proposed deliverables. At least two of the partners should provide a firm commitment at the time of application to taking action to help secure and/or providing funding to sustain the program(s) beyond the end of the grant period. Strategic partners should include state and/or community-level stakeholders that address behavioral health and/or chronic pain.

*Letters of Commitment*
Provide letters of support confirming commitments to the project by key collaborating organizations and agencies. These letters should describe the specific role of each partner in the project (should it be funded). **Please include the letters of commitment as an appendix to your application and use a Table of Contents to indicate which letters represent which partners**, clearly specifying the three letters that are required:

*1. State Unit on Aging*. It is expected that the State Unit on Aging (SUA) will provide a letter affirming their support of your proposed project. If the State Unit on Aging (SUA) declines to provide a letter, you must provide documentation indicating this (i.e., an email from the SUA stating that letters of support are not being provided). If you are a SUA applicant, include a letter from your SUA director. **This requirement is applicable for all applicants except tribes/tribal entities.** You can locate applicable SUA information using the search feature on https://eldercare.acl.gov/Public/Index.aspx.

> If you are a tribe or tribal entity, you must include a tribal resolution that states the reasons you are applying for the grant, and your commitment to executing the grant activities (should it be awarded).

*2. Area Agency(ies) on Aging*. It is expected that relevant Area Agencies on Aging will provide a letter affirming their support of your proposed project. Include a letter from **each** Area Agency on Aging (AAA) that reaches/covers your target geographic area (a letter from the state AAA association is not permissible in lieu of this requirement). **If you are an applicant from a Single State Authority (Alaska, Delaware, Nevada, New Hampshire, North Dakota, Rhode Island, South Dakota, Washington DC, and Wyoming) or tribe/tribal entity, this requirement is not applicable)**. You can locate applicable AAA information using the search feature on https://eldercare.acl.gov/Public/Index.aspx.

*3. Program Administrator*. Applicants are expected to begin delivering their proposed CDSME/self-management support programs within three to six months after receiving their Notice of Award. If you require training for the evidence-based programs you propose before you can begin delivery of the programs, your application must include letters of support from the program administrators that will be providing training. The letter(s) should state that the training will be provided within three months of award notification. ACL encourages applicants to have a thorough discussion with the program administrator to ensure that applicants: 1) fully understand the requirements and length of the training/certification process; 2) understand – and can budget appropriately – for the full cost of the training/certification; and 3) proposed an appropriate target population for the program(s) selected. For any program(s) identified for remote delivery, applicants should also confirm with the administrator that the program(s) proposed are indeed available in this format.

Any organization that is specifically named to have a significant role in carrying out the project should be considered an essential collaborator. **The quality of the letter content (i.e., specificity with respect to the role of that partner) is more important than the quantity of letters submitted with your application.** Signed letters of commitment should be scanned and included as attachments. Letters of commitment must be uploaded as part of the applicant package via Grants.gov – hard copies will not be accepted.

## Organizational Capacity

In this section:

- Describe how the applicant agency is organized, the nature and scope of its work, and/or the capabilities it possesses. It may be helpful to include an organizational chart as an appendix to your application. Also include information about any contractual organization(s) that will have a significant role in implementing project and achieving project goals.

- Describe any experience with health promotion programs (particularly those that are evidence-based) and how you will leverage this experience to integrate your proposed CDSME and/or self-management support program(s) within your organization.

- Depending on your target population(s), describe any experience serving older adults/adults with disabilities who experience behavioral health concerns and/or chronic pain.

- Describe the project management, including the roles and responsibilities of project staff, consultants, and partner organizations, as well as how they will contribute to achieving the project's objectives and outcomes. You should:

- o Provide a description of the qualifications and experience of the key personnel for this proposed project, including for the Project Director. Application must include resumes or CVs as an attachment.
- o Specify who will have day-to-day responsibility for key tasks such as: leadership of project, monitoring the project's on-going progress, preparation of reports, and communications with other partners and ACL.
- o Detail the approach that will be used to monitor and track progress on the project's tasks and objectives.

## Budget Narrative/Justification

Applicants are required to provide a detailed Budget Narrative/Justification. Your budget should be aligned with the proposed activities in your Project Narrative and Work Plan. It should also include travel for two project staff to a yearly CDSME-relevant professional development conference (see item #3 in grantee section of Cooperative Agreement Terms).

The Budget Narrative/Justification can be provided using the format included in the document, Budget Narrative/Justification Sample Format. Applicants are encouraged to pay particular attention to this document, which provides an example of the level of detail sought.

Applicants must submit the following:

- Budget Narrative/Justification for Year 1;
- Budget Narrative/Justification for Year 2;
- Budget Narrative/Justification for Year 3; and
- A total, combined three-year budget.

## 3. Submission Dates and Times

Due Date for Applications 02/02/2021

02/02/2021
Date for Informational Conference Call:
12/15/2020
Applications that fail to meet the application due date will not be reviewed and will receive no further consideration. You are strongly encouraged to submit your application a minimum of 3-5 days prior to the application closing date. Do not wait until the last day in the event you encounter technical difficulties, either on your end or, with http://www.grants.gov. Grants.gov can take up to 48 hours to notify you of a successful submission.

In addition, if you are submitting your application via Grants.gov, you must (1) be designated by your organization as an Authorized Organization Representative (AOR) and (2) register yourself with Grants.gov as an AOR. Details on these steps are outlined at the following Grants.gov web page: http://www.grants.gov/web/grants/register.html.

After you electronically submit your application, you will receive from Grants.gov an automatic notification of receipt that contains a Grants.gov tracking number. (This notification indicates receipt by Grants.gov only)

If you are experiencing problems submitting your application through Grants.gov, please contact the Grants.gov Support Desk, toll free, at 1-800-518-4726. You must obtain a Grants.gov

Support Desk Case Number and must keep a record of it.

If you are prevented from electronically submitting your application on the application deadline because of technical problems with the Grants.gov system, please contact the person listed under For Further Information Contact in section VII of this notice and provide a written explanation of the technical problem you experienced with Grants.gov, along with the Grants.gov Support Desk Case Number. ACL will contact you after a determination is made on whether your application will be accepted.

**Note: We will not consider your application for further review if you failed to fully register to submit your application to Grants.gov before the application deadline or if the technical problem you experienced is unrelated to the Grants.gov system.**

If for any reason (including submitting to the wrong funding opportunity number or making corrections/updates) an application is submitted more than once prior to the application due date, ACL will only accept your last validated electronic submission, under the correct funding opportunity number, prior to the Grants.gov application due date as the final and only acceptable application

Unsuccessful submissions will require authenticated verification from http://www.grants.gov indicating system problems existed at the time of your submission. For example, you will be required to provide an http://www.grants.gov submission error notification and/or tracking number in order to substantiate missing the cut off date.

Grants.gov (http://www.grants.gov) will automatically send applicants a tracking number and date of receipt verification electronically once the application has been successfully received and validated in http://www.grants.gov.

### 4. Intergovernmental Review

This program is not subject to Executive Order (E.O.) 12372, Intergovernmental Review of Federal Programs.

### 5. Funding Restrictions

The following activities are not fundable:

- Construction and/or major rehabilitation of buildings
- Basic research (e.g. scientific or medical experiments)
- Continuation of existing projects without expansion or new and innovative approaches

**Note:** A recent Government Accountability Office (GAO) report has raised considerable concerns about grantees and contractors charging the Federal Government for additional meals outside of the standard allowance for travel subsistence known as per diem expenses. Executive Orders on Promoting Efficient Spending (E.O. 13589) and Delivering Efficient, Effective and Accountable Government (E.O. 13576) have been issued and instruct Federal agencies to promote efficient spending. Therefore, if meals are to be charged in your proposal, applicants should understand such costs must meet the following criteria outlined in the Executive Orders and HHS Grants Policy Statement:

- *Meals are generally unallowable except for the following:*
  - *For subjects and patients under study (usually a research program);*

- o *Where specifically approved as part of the project or program activity, e.g., in programs providing children's services (e.g. Head Start);*
- o *When an organization customarily provides meals to employees working beyond the normal workday, as a part of a formal compensation arrangement,*
- o *As part of a per diem or subsistence allowance provided in conjunction with allowable travel; and*
- o *Under a conference grant, when meals are necessary and integral part of a conference, provided that meal costs are not duplicated in participants' per diem or subsistence allowances. (Note: conference grant means the sole purpose of the award is to hold a conference.)*

The following updated sections 2 CFR 200.216 "Prohibition on certain telecommunications and video surveillance services or equipment" became **effective on or after August 13, 2020**.

Recommended Actions for any recipient that has received a loan, grant, or cooperative agreement **on or after August 13, 2020**:

- Develop a compliance plan to implement 2 CFR 200.216 regulation.
- Develop and maintain internal controls to ensure that your organization does not expend federal funds (in whole or in part) on covered equipment, services or systems.
- Determine through reasonable inquiry whether your organization currently uses "covered telecommunication" equipment, services, or systems and take necessary actions to comply with the regulation as quickly as is feasibly possible.

## 6. Other Submission Requirements

Not applicable

## V. Application Review Information
## 1. Criteria

Applications are scored by assigning a maximum of 100 points across seven criteria:

1. Project Abstract
2. Project Relevance and Current Need
3. Approach
4. Outcomes and Evaluation
5. Sustainability
6. Organizational Capacity
7. Budget Narrative/Justification

Applicants must document all of their source material. If any text, language, and/or materials are from another source, the applicant must make it clear the material is being quoted and where the text comes from. The applicant must also cite any sources when they include numbers, ideas, or other material that are not their own. If the applicant fails to comply with this requirement, regardless of the severity or frequency of the plagiarism, the reviewers shall reduce their scores accordingly even to the degree of issuing no points at all.

**Project Abstract**                                                    **Maximum Points:** 2

1. Does the abstract include, at a minimum, each of the following: result-based goals, objectives, and outcomes; target impact area(s) (behavioral health and/or chronic pain); name of the CDSME/self-management support program(s) to be implemented; number of completers (for CDSME programs) and participants (for self-management support programs) to be reached; and key partners? *(2 points)*

**Project Relevance and Current Need**                                    **Maximum Points:** 6

1. Does the applicant: (3 points total)

   1. Describe and cite (using relevant local/state/national data) the impact of behavioral health conditions and/or chronic pain (as relevant to their proposed program[s]) within their state/region/tribe and the potential for their proposed project to address this impact? *(1 point)*
   2. Describe the extent (if any) to which a network in their proposed service area exists for systematically delivering and sustaining CDSME and/or self-management support programs? *(1 point)*
   3. Include a Project Map (as an appendix) of their state/region/tribe that shows where proposed programs are already being offered (if applicable) and which areas are being selected for this project, along with relevant local/state/national data to support why they are targeting these areas? *(1 point)*

2. Does the applicant identify as a current or past ACL CDSME grantee? (3 points total)

   1. If **yes**, do they:
      1. State how their proposed project significantly differs from their current or previously funded work and provide adequate rationale for the need for additional funding (i.e. not a continuation of current efforts, but rather an innovative approach that features new partnerships and/or programs targeting behavioral health and/or chronic pain among older adults and adults with disabilities)? *(1 points)*
      2. Summarize their key outcomes and goals from that project, including what their participant and completer targets were and if they met them? *(2 points)*

   2. If **no** do they:
      1. Adequately describe the status of evidence-based CDSME and/or self-management support program delivery within the targeted geographic area and the gap that exists between the "status quo" and the ideal situation where programs are readily available? *(3 points)*.

**Approach**                                                              **Maximum Points:** 27
*Project Description* (22 points)

   1. Has the applicant stated clear and meaningful goals and objectives for this proposal that align with the purpose, objectives, and activities described in this program announcement? *(2 points)*
   2. Has the applicant identified the specific CDSME and/or self-management support program(s) that they propose to implement and a rationale for selecting the program(s)? Has the applicant clearly identified which program(s) they will deliver in a remote format? *(3 points)*

3. Does the applicant describe and demonstrate an adequate understanding of the program(s) they are proposing? Do they provide a target number of participants in their proposed CDSME and/or self-management support program(s)? For any proposed group series program, has the applicant specified a target number of completers and a target completion rate? Does the applicant provide clear and data-supported rationale that these targets are realistic and achievable (e.g., by referencing their previous experience delivering the proposed program(s), the number of older adults and adults with disabilities in their state/region/tribe with behavioral health conditions, and/or other factors)? Does the applicant describe how the approach will engage approximately 25% of their completer target (for CDSME programs) and participant target (for self-management support programs) by the end of Year 1, 50% by the end of Year 2, and 100% by the end of Year 3? *(5 points)*
4. Has the applicant clearly described a coherent approach to implementing the proposed CDSME and/or self-management support program(s)? Has the applicant described any existing self-management or self-management support efforts and/or programs in their area and how they plan to coordinate with and leverage these efforts? Did they include a description of any existing capacity to deliver the proposed program(s)? *(3 points)*
5. Has the applicant specified whether its existing infrastructure for the proposed program(s) is adequate? If applicable, did they provide a rationale for any proposed training(s)? If additional training is proposed, did the applicant include a letter of support from the program administrator that would be providing training in which they agreed to provide training no more than three months after the applicant receives the Notice of Award from ACL? *(2 points)*
6. For any program(s) proposed for remote delivery, has the applicant identified – and detailed how they will address – any IT/technical support needs for these programs? *(4 points)*
7. Is there a coherent approach to identifying, marketing to, and recruiting program participants (including any targeted populations proposed by the applicant)? *(2 points)*
8. Does the applicant note any major challenges/barriers they anticipate encountering, and how they plan to overcome those challenges/barriers? *(1 point)*

*Work Plan* (5 points)

1. Has the applicant provided a project Work Plan for Years 1, 2, and 3 that reflects and is consistent with the Project Narrative and Budgets? *(1 point)*
2. Does the Work Plan include a statement of the project's overall goal(s), anticipated outcome(s), key objectives, and the major tasks/action steps that will be pursued to achieve the goal and outcome(s)? Does the Work Plan identify timeframes involved (including start-and end-dates) and the lead person responsible for completing the task? *(4 points)*

***Note: if the applicant proposes to use ACL funds to implement programs not on the pre-approved list(s), reviewers must assign zero (0) out of the 22 possible points for the Project Description Section.***

**Outcomes and Evaluation**                                          **Maximum Points:** 10

*Project Outcomes* (4 points)

1. Does the applicant identify the measurable outcome(s) that will result from the project, and do these outcomes address the goals of this funding opportunity? *(2 points)*

2. Are the proposed outcomes quantifiable, measurable, and likely to be achieved during the project period? *(2 points)*

*Quality Assurance Activities* (3 points)

1. Does the applicant describe their plans for developing and implementing a quality assurance program to ensure continuous quality improvement and ongoing methods for monitoring the fidelity of proposed program(s)? *(2 points)*

2. Has the applicant described how they will support the collection of the ACL-required CDSME dataset to ensure accurate collection by the sites and timely reporting to the CDSME National Database? *(1 points)*

*Dissemination* (3 Points)
1. Does the applicant describe the method that will be used to disseminate the project's results and findings in a timely manner for those who might be interested in using the results of the project to inform practice, service delivery, program development, and/or policy-making? *(1 point)*

2. Does the applicant clearly state their commitment to cooperating with any broader efforts led by ACL and/or the National CDSME Resource Center? *(1 point)*

3. Does the applicant clearly state their commitment to participating in any national evaluations of the program(s) they have proposed for remote delivery? *(1 point)*

**Sustainability**                                                                **Maximum Points:** 30
*Sustainability* (20 points)

1. Does the applicant adequately describe their plans to identify and convene strategic partners, including state and/or community-level stakeholders that address behavioral health and/or chronic pain, on a regular basis via a steering committee or other formal advisory group? *(7 points)*
2. Does the applicant describe their plans to develop strategies to support the program(s) during and beyond the grant period? *(5 points)*
3. Does the applicant note the following:
    1. Who their sustainability partners are? *(2 points)*
    2. The use/development of a *mulit-payor approach* for sustainability that includes a diversity of funding sources (could include, but should not be limited to, federal funding like Older Americans Act Title IIID)? *(2 points)*
    3. Any strategies, contracts, and/or other means to secure and expand sustainable financing? *(2 points)*
    4. How they will secure funding for the proposed program(s) beyond the end of the grant period and/or embed the program(s) within the routine operations of

collaborating organizations, particularly those with access to multiple delivery systems/implementation sites? *(2 points)*

*Letters of Commitment* (10 points)

Does the applicant include detailed letters of commitment describing and confirming the commitments to the project made by key collaborating organizations and agencies in this part of the application? At a minimum, letters of commitment should be included from:

1. *State Unit on Aging*

   - Is a letter from the SUA provided? If applicant is proposing a mulit-state proposal, does the applicant have a letter from the State Unit on Aging in each state involved in the network? If a letter from the State Unit(s) on Aging is not provided, is there documentation indicating that a letter was sought, but that the State Unit on Aging declined to provided a letter? This requirement is applicable for all applicants except tribes/tribal entities.
   - If the applicant is a tribe or tribal entity, did they include a tribal resolution stating the reasons for applying for the grant, as well as their commitment to executing grant activities (should it be awarded)?

2. *Area Agency on Aging*

   - Does the applicant provide a letter from an Area Agency on Aging (AAA) that indicates their defined role in the project? If a AAA letter is not provided, is there documentation indicating that a letter was sought, but that the AAA declined to provide a letter? For applicants proposing a geographic area that is covered by more than one AAA, did they include a letter from each relevant AAA? **This requirement is not applicable for tribes/tribal entities or applicants from a Single State Authority (Alaska, Delaware, Nevada, New Hampshire, North Dakota, Rhode Island, South Dakota, Washington DC, and Wyoming.**

3. *Program Administrator*

   - If the applicant indicates there is a need to build capacity for the CDSME/self-management support program(s) proposed before beginning delivery of the proposed program(s), did they include a letter from the program administrator committing to providing this training within 3 months of the start date of this grant?

***Note: if the applicant does not include the required letters of support from the SUA and AAA (or evidence that they sought them, but were unsuccessful), reviewers must assign zero (0) out of the 10 possible points for Letters of Commitment***

**Organizational Capacity**                                                        **Maximum Points:** 15
1. Has the applicant described how their agency is organized, the nature and scope of its work, and its capabilities? *(4 points)*
2. Has the applicant described their experience implementing health promotion programs (particularly those that are evidence-based) and how they will leverage this experience to

integrate their proposed CDSME and/or self-management support program(s) within their organization? *(4 points)*

3. Has the applicant described their experience serving older adults/adults with disabilities who experience behavioral health concerns and/or chronic pain? *(4 points)*
4. Has the applicant clearly described the roles and responsibilities of project staff, consultants, and partner organizations, and how they will contribute to achieving the project's objectives and outcomes? *(3 points)*

This section should:

1. Provide a description of the qualifications and experience (including resumes or CVs) of the key personnel for this proposed project, including for the Project Director.

2. Specify who will have day-to-day responsibility for key tasks such as: leadership of project, monitoring the project's on-going progress, preparation of reports, and communications with other partners and ACL.

3. Detail the approach that will be used to monitor and track progress on the project's tasks and objectives.

## Budget Narrative/Justification                               **Maximum Points:** 10

1. Are the budget and requested resources justified with respect to the adequacy of resources requested? Are budget line items clearly delineated and consistent with Work Plan objectives? Are relevant activities from the Project Narrative and Work Plan reflected in the budget as appropriate? *(5 points)*
2. Does the budget include travel for two project staff to a yearly CDSME-relevant professional development conference? *(1 point)*
3. Has the applicant included detailed budgets for each of the following:

   o Project Year 1 *(1 point)*
   o Project Year 2 *(1 point)*
   o Project Year 3 *(1 point)*
   o A total, combined three-year budget *(1 point)*

***Note: if the applicant does not include a budget narrative/justification, reviewers must assign zero (0) out of the 10 possible points for the Budget Section.***

### 2. Review and Selection Process

As required by 2 CFR Part 200 of the Uniform Guidance, effective January 1, 2016, ACL is required to review and consider any information about the applicant that is in the Federal Awardee Performance and Integrity Information System (FAPIIS), https://www.fapiis.gov before making any award in excess of the simplified acquisition threshold (currently $150,000) over the period of performance. An applicant may review and comment on any information about itself that a federal awarding agency has previously entered into FAPIIS. ACL will consider any comments by the applicant, in addition to other information in FAPIIS, in making a judgment about the applicant's integrity, business ethics, and record of performance under federal awards when completing the review of risk posed by applicants as described in 2 CFR Section 200.205 Federal Awarding Agency Review of

Risk Posed by Applicants (https:// www.ecfr.gov/ cgi-bin/ text-idx?node=se2.1.200_1205&rgn=div8).

An independent review panel of at least three individuals will evaluate applications that pass the screening and meet the responsiveness criteria if applicable. These reviewers are experts in their field, and are drawn from academic institutions, non-profit organizations, state and local governments, and federal government agencies. Based on the Application Review Criteria as outlined under section V.1, the reviewers will comment on and score the applications, focusing their comments and scoring decisions on the identified criteria.

Final award decisions will be made by the Administrator, ACL. In making these decisions, the Administrator will take into consideration: recommendations of the review panel; reviews for programmatic and grants management compliance; the reasonableness of the estimated cost to the government considering the available funding and anticipated results; and the likelihood that the proposed project will result in the benefits expected.

### 3. Anticipated Announcement Award Date

Award notices to successful applicants will be sent out prior to the project start date.

The anticipated project period start date for this announcement is: 05/01/2021

## VI. Award Administration Information

### 1. Award Notices

Successful applicants will receive an electronic Notice of Award. The Notice of Award is the authorizing document from the U.S. Administration for Community Living authorizing official, Office of Grants Management. Acceptance of this award is signified by the drawdown of funds from the Payment Management System. Unsuccessful applicants are generally notified within 30 days of the final funding decision and will receive a disapproval letter via e-mail. Unless indicated otherwise in this announcement, unsuccessful applications will not be retained by the agency and will be destroyed.

### 2. Administrative and National Policy Requirements

The award is subject to HHS Administrative Requirements, which can be found in 45 CFR Part 75 and the Standard Terms and Conditions, included in the Notice of Award as well as implemented through the HHS Grants Policy Statement.

Recipients of federal financial assistance (FFA) from HHS must administer their programs in compliance with federal civil rights laws that prohibit discrimination on the basis of race, color, national origin, disability, age and, in some circumstances, religion, conscience, and sex. This includes ensuring programs are accessible to persons with limited English proficiency. The HHS Office for Civil Rights provides guidance on complying with civil rights laws enforced by HHS. Please see the appendix for this announcement to review the entire policy and guidelines.

A standard term and condition of award will be included in the final notice of award; all applicants will be subject to a term and condition that applies the terms of 48 CFR section 3.908

to the award and requires the grantees inform their employee in writing of
employee whistleblower rights and protections under 41 U.S.C. 4712 in the predominant native
language of the workforce.

Applicants may follow their own procurement policies and procedures when contracting with
Project Funds, but You must comply with the requirements of 2 C.F.R. §§ 200.317-200.326.
Additionally, when using Project Funds to procure supplies and/or equipment, applicants are
encouraged to purchase American-manufactured goods to the maximum extent practicable.
American-manufactured goods are those products for which the cost of their component parts
that were mined, produced, or manufactured in the United States exceeds 50 percent of the total
cost of all their components. For further guidance regarding what constitutes an American-
manufactured good (also known as a domestic end product), see 48 C.F.R. Part 25.

## 3. Reporting

Reporting frequency for performance and financial reports, as well as any required form or
formatting and the means of submission will be noted within the terms and conditions on the
Notice of Award.

## 4. FFATA and FSRS Reporting

The Federal Financial Accountability and Transparency Act (FFATA) requires data entry at
the FFATA Subaward Reporting System (http://www.FSRS.gov) for all sub-awards and sub-
contracts issued for $25,000 or more as well as addressing executive compensation for both
grantee and sub-award organizations.

For further guidance please follow this link to access ACL's Terms and
Conditions: https://www.acl.gov/grants/managing-grant#

## VII. Agency Contacts

**Project Officer**
**First Name:**
Shannon
**Last Name:**
Skowronski
**Phone:**
202-795-7438
**Office:**
Administration on Aging
**Grants Management Specialist**
**First Name:**
Sean
**Last Name:**
Lewis
**Phone:**
202-795-7384

**Office:**
Office of Grants Management

## VIII. Other Information

Application Elements

• SF 424, required – Application for Federal Assistance (See "Instructions for Completing Required Forms" for assistance).

• SF 424A, required – Budget Information. (See Appendix for instructions).

• Separate Budget Narrative/Justification, required (See "Budget Narrative/Justification - Sample Format" for examples and "Budget Narrative/Justification – Sample Template.")

NOTE: Applicants requesting funding for multi-year grant projects are REQUIRED to provide a Narrative/Justification for each year of potential grant funding, as well as a combined multi-year detailed Budget Narrative/Justification.

• SF 424B – Assurance, required. Note: Be sure to complete this form according to instructions and have it signed and dated by the authorized representative (see item 18d on the SF 424).

• Lobbying Certification, required.

• Proof of non-profit status, if applicable

• Copy of the applicant's most recent indirect cost agreement or cost allocation plan, if requesting indirect costs. If any sub-contractors or sub-grantees are requesting indirect costs, copies of their indirect cost agreements must also be included with the application.

• Project Narrative with Work Plan, required (See "Project Work Plan – Sample Template" for a formatting suggestions).

• Vitae for Key Project Personnel.

• Letters of Commitment from Key Partners, if applicable.

### The Paperwork Reduction Act of 1995 (P.L. 104-13)

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The project description and Budget Narrative/Justification is approved under OMB control number 0985-0018. Public reporting burden for this collection of information is estimated to average 10 hours per response, including the time for reviewing instructions, gathering and maintaining the data needed and reviewing the collection information.

## Appendix

### Accessibility Provisions for All Grant Application Packages and Funding Opportunity Announcements

Recipients of federal financial assistance (FFA) from HHS must administer their programs in compliance with federal civil rights laws that prohibit discrimination on the basis of race, color, national origin, disability, age and, in some circumstances, religion, conscience, and sex. This includes ensuring programs are accessible to persons with limited English proficiency. The HHS Office for Civil Rights provides guidance on complying with civil rights laws enforced by

HHS.  Please see https://www.hhs.gov/civil-rights/for-providers/provider-obligations/index.html and http://www.hhs.gov/ocr/civilrights/understanding/section1557/index.html.

- Recipients of FFA must ensure that their programs are accessible to persons with limited English proficiency.  HHS provides guidance to recipients of FFA on meeting their legal obligation to take reasonable steps to provide meaningful access to their programs by persons with limited English proficiency.  Please see https://www.hhs.gov/civil-rights/for-individuals/special-topics/limited-english-proficiency/fact-sheet-guidance/index.html and https://www.lep.gov.  For further guidance on providing culturally and linguistically appropriate services, recipients should review the National Standards for Culturally and Linguistically Appropriate Services in Health and Health Care at https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=53.
- Recipients of FFA also have specific legal obligations for serving qualified individuals with disabilities.  Please see http://www.hhs.gov/ocr/civilrights/understanding/disability/index.html.
- HHS funded health and education programs must be administered in an environment free of sexual harassment.  Please see https://www.hhs.gov/civil-rights/for-individuals/sex-discrimination/index.html; https://www2.ed.gov/about/offices/list/ocr/docs/shguide.html; and https://www.eeoc.gov/sexual-harrassment.
- Recipients of FFA must also administer their programs in compliance with applicable federal religious nondiscrimination laws and applicable federal conscience protection and associated anti-discrimination laws.  Collectively, these laws prohibit exclusion, adverse treatment, coercion, or other discrimination against persons or entities on the basis of their consciences, religious beliefs, or moral convictions.  Please see https://www.hhs.gov/conscience/conscience-protections/index.html and https://www.hhs.gov/conscience/religious-freedom/index.html.

Please contact the HHS Office for Civil Rights for more information about obligations and prohibitions under federal civil rights laws at https://www.hhs.gov/ocr/about-us/contact-us/index.html or call 1-800-368-1019 or TDD 1-800-537-7697.

**Instructions for Completing Required Forms**

This section provides step-by-step instructions for completing the four (4) standard Federal forms required as part of your grant application, including special instructions for completing Standard Budget Forms 424 and 424A.  Standard Forms 424 and 424A are used for a wide variety of Federal grant programs, and Federal agencies have the discretion to require some or all of the information on these forms.  ACL does not require all the information on these Standard Forms. Accordingly, please use the instructions below in lieu of the standard instructions attached to SF 424 and 424A to complete these forms.

**a. Standard Form 424**

1. **Type of Submission:** (REQUIRED): Select one type of submission in accordance with agency instructions.

- Preapplication
- Application

- Changed/Corrected Application – If ACL requests, check if this submission is to change or correct a previously submitted application.

2. **Type of Application**: (REQUIRED) Select one type of application in accordance with agency instructions.

- New
- Continuation
- Revision

3. **Date Received:** Leave this field blank.

4. **Applicant Identifier**: Leave this field blank

5a **Federal Entity Identifier**: Leave this field blank

5b. **Federal Award Identifier**: For new applications leave blank. For a continuation or revision to an existing award, enter the previously assigned Federal award (grant) number.

6. **Date Received by State:** Leave this field blank.

7. **State Application Identifier:** Leave this field blank.

8. **Applicant Information**: Enter the following in accordance with agency instructions:

**a. Legal Name**: (REQUIRED): Enter the name that the organization has registered with the System for Award Management (SAM), formally the Central Contractor Registry. Information on registering with SAM may be obtained by visiting the Grants.gov website (https://www.grants.gov) or by going directly to the SAM website (www.sam.gov).

**b. Employer/Taxpayer Number (EIN/TIN):** (REQUIRED): Enter the Employer or Taxpayer Identification Number (EIN or TIN) as assigned by the Internal Revenue Service. In addition, we encourage the organization to include the correct suffix used to identify your organization in order to properly align access to the Payment Management System.

**c. Organizational DUNS**: (REQUIRED) Enter the organization's DUNS or DUNS+4 number received from Dun and Bradstreet. Information on obtaining a DUNS number may be obtained by visiting the Grants.gov website (https://www.grants.gov).  Your DUNS number can be verified at https://fedgov.dnb.com/webform/.

**d. Address**: (REQUIRED) Enter the complete address including the county.

**e. Organizational Unit:** Enter the name of the primary organizational unit (and department or division, if applicable) that will undertake the project.

**f. Name and contact information of person to be contacted on matters involving this application**: Enter the name (First and last name required), organizational affiliation (if affiliated with an organization other than the applicant organization), telephone number (Required), fax number, and email address (Required) of the person to contact on matters related to this application.

9. **Type of Applicant:** (REQUIRED) Select the applicant organization "type" from the following drop down list.

A. State Government B. County Government C. City or Township Government D. Special District Government E. Regional Organization F. U.S. Territory or Possession G. Independent School District H. Public/State Controlled Institution of Higher Education I. Indian/Native American Tribal Government (Federally Recognized) J. Indian/Native American Tribal Government (Other than Federally Recognized) K. Indian/Native American Tribally Designated Organization L. Public/Indian Housing Authority M. Nonprofit with 501C3 IRS Status (Other than Institution of Higher Education) N. Nonprofit without 501C3 IRS Status (Other than Institution of Higher Education) O. Private Institution of Higher Education P. Individual Q. For-Profit Organization (Other than Small Business) R. Small Business S. Hispanic-serving Institution T. Historically Black Colleges and Universities (HBCUs) U. Tribally Controlled Colleges and Universities (TCCUs) V. Alaska Native and Native Hawaiian Serving Institutions W. Non-domestic (non-US) Entity X. Other (specify)

10. **Name of Federal Agency**: (REQUIRED) Enter U.S. Administration for Community Living

11. **Catalog of Federal Domestic Assistance Number/Title:** The CFDA number can be found on page one of the Program Announcement.

12. **Funding Opportunity Number/Title:** (REQUIRED) The Funding Opportunity Number and title of the opportunity can be found on page one of the Program Announcement.

13. **Competition Identification Number/Title:** Leave this field blank.

14. **Areas Affected by Project:** List the largest political entity affected (cities, counties, state etc.)

15. **Descriptive Title of Applicant's Project:** (REQUIRED) Enter a brief descriptive title of the project (This is not a narrative description).

16. **Congressional Districts Of**: (REQUIRED) 16a. Enter the applicant's Congressional District, and 16b. Enter all district(s) affected by the program or project. Enter in the format: 2 characters State Abbreviation – 3 characters District Number, e.g., CA-005 for California 5th district, CA-012 for California 12th district, NC-103 for North Carolina's 103rd district. If all congressional districts in a state are affected, enter "all" for the district number, e.g., MD-all for all congressional districts in Maryland. If nationwide, i.e. all districts within all states are affected, enter US-all. See the below website to find your congressional district:

https://www.house.gov/

17. **Proposed Project Start and End Dates**: (REQUIRED) Enter the proposed start date and final end date of the project. **If you are applying for a multi-year grant, such as a 3 year grant project, the final project end date will be 3 years after the proposed start date.** In general, all start dates on the SF424 should be the 1st of the month and the end date of the last day of the month of the final year, for example 7/01/2014 to 6/30/2017. The Grants Officer can alter the start and end date at their discretion.

18. **Estimated Funding:** (REQUIRED) If requesting multi-year funding, enter the full amount requested from the Federal Government in line item 18.a., as a multi-year total. For example and illustrative purposes only, if year one is $100,000, year two is $100,000, and year three is $100,000, then the full amount of federal funds requested would be reflected as $300,000. The amount of matching funds is denoted by lines b. through f. with a combined federal and non-

federal total entered on line g. Lines b. through f. represents contributions to the project by the applicant and by your partners during the total project period, broken down by each type of contributor. The value of in-kind contributions should be included on appropriate lines, as applicable.

**NOTE:** Applicants should review cost sharing or matching principles contained in Subpart C of 45 CFR Part 75 before completing Item 18 and the Budget Information Sections A, B and C noted below.

All budget information entered under item 18 should cover the total project period. For sub-item 18a, enter the federal funds being requested. Sub-items 18b-18e is considered matching funds. The dollar amounts entered in sub-items 18b-18f must total at least 1/3 of the amount of federal funds being requested (the amount in 18a). For a full explanation of ACL's match requirements, see the information in the box below. For sub-item 18f (program income), enter only the amount, if any, that is going to be used as part of the required match. Program Income submitted as match will become a part of the award match and recipients will be held accountable to meet their share of project expenses even if program income is not generated during the award period.

There are two types of match: 1) non-federal cash and 2) non-federal in-kind.  In general, costs borne by the applicant and cash contributions of any and all third parties involved in the project, including sub-grantees, contractors and consultants, are considered **matching funds**. Examples of **non-federal cash match** includes budgetary funds provided from the applicant agency's budget for costs associated with the project.   Generally, most contributions from sub-contractors or sub-grantees (third parties) will be non-federal in-kind matching funds.  Volunteered time and use of third party facilities to hold meetings or conduct project activities may be considered in-kind (third party) donations.

NOTE: **Indirect charges** may only be requested if: (1) the applicant has a current indirect cost rate agreement approved by the Department of Health and Human Services or another federal agency; or (2) the applicant is a state or local government agency.  State governments should enter the amount of indirect costs determined in accordance with HHS requirements.  **If indirect costs are to be included in the application, a copy of the approved indirect cost agreement or cost allocation plan must be included with the application.  Further, if any sub-contractors or sub-grantees are requesting indirect costs, a copy of the latest approved indirect cost agreements must also be included with the application, or reference to an approved cost allocation plan.**

19. **Is Application Subject to Review by State Under Executive Order 12372 Process?**  Please refer to IV. Application and Submission Information, 4. Intergovernmental Review to determine if the ACL program is subject to E.O. 12372 and respond accordingly.


20. **Is the Applicant Delinquent on any Federal Debt?** (Required) This question applies to the applicant organization, not the person who signs as the authorized representative. If yes, include an explanation on the continuation sheet.


21. **Authorized Representative**: (Required) To be signed and dated by the authorized representative of the applicant organization. Enter the name (First and last name required) title

(Required), telephone number (Required), fax number, and email address (Required) of the person authorized to sign for the applicant. A copy of the governing body's authorization for you to sign this application as the official representative must be on file in the applicant's office. (Certain federal agencies may require that this authorization be submitted as part of the application.)

### Standard Form 424A

NOTE: Standard Form 424A is designed to accommodate applications for multiple grant programs; thus, for purposes of this ACL program, many of the budget item columns and rows are not applicable.  You should only consider and respond to the budget items for which guidance is provided below.  Unless otherwise indicated, the SF 424A should reflect a multi-year budget.

### Section A - Budget Summary

**Line 5**:    Leave columns (c) and (d) blank.  Enter TOTAL Federal costs in column (e) and total non federal costs (including third party in-kind contributions and any program income to be used as part of the grantee match) in column (f).  Enter the sum of columns (e) and (f) in column (g).

### Section B - Budget Categories

Column 1:    Enter the breakdown of how you plan to use the Federal funds being requested by object class category.

Column 2:    Enter the breakdown of how you plan to use the non-Federal share by object class category.

Column 5:    Enter the total funds required for the project (sum of Columns 1 and 2) by object class category.

### Section C - Non-Federal Resources

Column A: Enter the federal grant program.

Column B: Enter in any non-federal resources that the applicant will contribute to the project.

Column C: Enter in any non-federal resources that the state will contribute to the project.

Column D: Enter in any non-federal resources that other sources will contribute to the project.

Column E: Enter the total non-federal resources for each program listed in column A.

**Section D - Forecasted Cash Needs**

**Line 13:** Enter Federal forecasted cash needs broken down by quarter for the first year only.

**Line 14**: Enter Non-Federal forecasted cash needs broken down by quarter for the first year.

**Line 15:** Enter total forecasted cash needs broken down by quarter for the first year.

Note:  This area is not meant to be one whereby an applicant merely divides the requested funding by four and inserts that amount in each quarter but an area where thought is given as to how your estimated expenses will be incurred during each quarter.  For example, if you have initial startup costs in the first quarter of your award reflect that in quarter one or you do not expect to have contracts awarded and funded until quarter three, reflect those costs in that quarter.

**Section E – Budget Estimates of Federal Funds Needed for Balance of the Project (i.e. subsequent years 2, 3, 4 or 5 as applicable).**

Column A: Enter the federal grant program

Column B (first): Enter the requested year two funding.

Column C (second): Enter the requested year three funding.

Column D (third): Enter the requested year four funding, if applicable.

Column E (forth): Enter the requested year five funding, if applicable.

**Section F – Other Budget Information**

**Line 21:** Enter the total Indirect Charges

**Line 22**: Enter the total Direct charges (calculation of indirect rate and direct charges).

**Line 23:** Enter any pertinent remarks related to the budget.

**Separate Budget Narrative/Justification Requirement**

**Applicants requesting funding for multi-year grant programs are REQUIRED to provide a combined multi-year Budget Narrative/Justification, as well as a detailed Budget Narrative/Justification for each year of potential grant funding.  A separate Budget Narrative/Justification is also REQUIRED for each potential year of grant funding requested.**

For your use in developing and presenting your Budget Narrative/Justification, a sample format with examples and a blank sample template have been included in these Attachments.  In your Budget Narrative/Justification, you should include a breakdown of the budgetary costs for all of the object class categories noted in Section B, across three columns: Federal; non-Federal cash; and non-Federal in-kind. Cost breakdowns, or justifications, are required for any cost of $1,000 or for the thresholds as established in the examples.  The Budget Narratives/Justifications should fully explain and justify the costs in each of the major budget items for each of the object class categories, as described below.  Non-Federal cash as well as, sub-contractor or sub-grantee (third party) in-kind contributions designated as match must be clearly identified and explained in the Budget Narrative/Justification  The full Budget Narrative/Justification should be included in the application immediately following the SF 424 forms.

Line 6a: **Personnel**: Enter total costs of salaries and wages of applicant/grantee staff.  Do not include the costs of consultants, which should be included under 6h Other.

**In the Justification**:  Identify the project director, if known.  Specify the key staff, their titles, and time commitments in the budget justification.

Line 6b: **Fringe Benefits**:  Enter the total costs of fringe benefits unless treated as part of an approved indirect cost rate.

**In the Justification**:  If the total fringe benefit rate exceeds 35% of Personnel costs, provide a breakdown of amounts and percentages that comprise fringe benefit costs, such as health insurance, FICA, retirement, etc.  A percentage of 35% or less does not require a breakdown but you must show the percentage charged for each full/part time employee.

Line 6c:   **Travel**: Enter total costs of all travel (local and non-local) for staff on the project.  NEW:  Local travel is considered under this cost item not under Other.  Local transportation (all travel which does not require per diem is considered local travel).  Do not enter costs for consultant's travel - this should be included in line 6h.

**In the Justification**:  Include the total number of trips, number of travelers, destinations, purpose (e.g., attend conference), length of stay, subsistence allowances (per diem), and transportation costs (including mileage rates).

Line 6d:  **Equipment**: Enter the total costs of all equipment to be acquired by the project.  For all grantees, "equipment" is nonexpendable tangible personal property having a useful life of more than one year and an acquisition cost of $5,000 or more per unit.  If the item does not meet the $5,000 threshold, include it in your budget under Supplies, line 6e.

**In the Justification**:  Equipment to be purchased with federal funds must be justified as necessary for the conduct of the project.  The equipment must be used for project-related functions.  Further, the purchase of specific items of equipment should not be included in the submitted budget if those items of equipment, or a reasonable facsimile, are otherwise available to the applicant or its subgrantees.

Line 6e:  **Supplies**:  Enter the total costs of all tangible expendable personal property (supplies) other than those included on line 6d.

**In the Justification**: .  For any grant award that has supply costs in excess of 5% of total direct costs (Federal or Non-Federal), you must provide a detailed break down of the supply items (e.g., 6% of $100,000 = $6,000 – breakdown  of supplies needed).  If the 5% is applied against $1 million total direct costs (5% x $1,000,000 = $50,000) a detailed breakdown of supplies is not needed.  Please note:  any supply costs of $5,000 or less regardless of total direct costs does not require a detailed budget breakdown (e.g., 5% x $100,000 = $5,000 – no breakdown needed).

Line 6f:  **Contractual**:   Regardless of the dollar value of any contract, you must follow your established policies and procedures for procurements and meet the minimum standards established in the Code of Federal Regulations (CFR's) mentioned below.  Enter the total costs of all contracts, including (1) procurement contracts (except those which belong on other lines such as equipment, supplies, etc.).  Note:  The 33% provision has been removed and line item budget detail is not required as long as you meet the established procurement standards.   Also include any awards to organizations for the provision of technical assistance.  Do not include payments to individuals on this line.  Please be advised: A subrecipient is involved in financial assistance activities by receiving a sub-award and a subcontractor is involved in procurement

activities by receiving a sub-contract.  Through the recipient, a subrecipient performs work to accomplish the public purpose authorized by law.  Generally speaking, a sub-contractor does not seek to accomplish a public benefit and does not perform substantive work on the project.  It is merely a vendor providing goods or services to directly benefit the recipient, for example procuring landscaping or janitorial services. In either case, you are encouraged to clearly describe the type of work that will be accomplished and type of relationship with the lower tiered entity whether it be labeled as a subaward or subcontract.

**In the Justification**:  Provide the following three items – 1) Attach a list of contractors indicating the name of the organization; 2) the purpose of the contract; and 3) the estimated dollar amount.  If the name of the contractor and estimated costs are not available or have not been negotiated, indicate when this information will be available.  The Federal government reserves the right to request the final executed contracts at any time.  If an individual contractual item is over the small purchase threshold, currently set at $100K in the CFR, you must certify that your procurement standards are in accordance with the policies and procedures as stated in 45 CFR Part 75 for states, in lieu of providing separate detailed budgets.  This certification should be referenced in the justification and attached to the budget narrative.

Line 6g:   **Construction**: Leave blank since construction is not an allowable costs for this program.

Line 6h: **Other**: Enter the total of all other costs.  Such costs, where applicable, may include, but are not limited to: insurance, medical and dental costs (i.e. for project volunteers this is different from personnel fringe benefits), non-contractual fees and travel paid directly to individual consultants, postage, space and equipment rentals/lease, printing and publication, computer use, training and staff development costs (i.e. registration fees).  If a cost does not clearly fit under another category, and it qualifies as an allowable cost, then rest assured this is where it belongs.

Note: A recent Government Accountability Office (GAO) report number 11-43, has raised considerable concerns about grantees and contractors charging the Federal government for additional meals outside of the standard allowance for travel subsistence known as per diem expenses.  If meals are to be charged towards the grant they must meet the following criteria outlined in the Grants Policy Statement:

- *Meals are generally unallowable except for the following:*

- *For subjects and patients under study(usually a research program);*

- *Where specifically approved as part of the project or program activity, e.g., in programs providing children's services (e.g., Headstart);*

- *When an organization customarily provides meals to employees working beyond the normal workday, as a part of a formal compensation arrangement;*

- *As part of a per diem or subsistence allowance provided in conjunction with allowable travel; and*

- *Under a conference grant, when meals are a necessary and integral part of a conference, provided that meal costs are not duplicated in participants' per diem or subsistence allowances (Note: the sole purpose of the grant award is to hold a conference).*

    **In the Justification**: Provide a reasonable explanation for items in this category. For example, individual consultants explain the nature of services provided and the relation to activities in the work plan or indicate where it is described in the work plan. Describe the types of activities for staff development costs.

Line 6i: **Total Direct Charges**: Show the totals of Lines 6a through 6h.

Line 6j: **Indirect Charges**: Enter the total amount of indirect charges (costs), if any. If no indirect costs are requested, enter "none." Indirect charges may be requested if: (1) the applicant has a current indirect cost rate agreement approved by the Department of Health and Human Services or another federal agency; or (2) the applicant is a state or local government agency. **State governments should enter the amount of indirect costs determined in accordance with DHHS requirements.** An applicant that will charge indirect costs to the grant must enclose a copy of the current rate agreement. Indirect Costs can only be claimed on Federal funds, more specifically, they are to only be claimed on the Federal share of your direct costs. Any unused portion of the grantee's eligible Indirect Cost amount that are not claimed on the Federal share of direct charges can be claimed as un-reimbursed indirect charges, and that portion can be used towards meeting the recipient match.

Line 6k: **Total**: Enter the total amounts of Lines 6i and 6j.

Line 7: **Program Income**: As appropriate, include the estimated amount of income, if any, you expect to be generated from this project that you wish to designate as match (equal to the amount shown for Item 15(f) on Form 424). **Note:** Any program income indicated at the bottom of Section B and for item 15(f) on the face sheet of Form 424 will be included as part of non-Federal match and will be subject to the rules for documenting completion of this pledge. If program income is expected, but is not needed to achieve matching funds, **do not** include that portion here or on Item 15(f) of the Form 424 face sheet. Any anticipated program income that will not be applied as grantee match should be described in the Level of Effort section of the Program Narrative.

**c. Standard Form 424B – Assurances (required)**

This form contains assurances required of applicants under the discretionary funds programs administered by the Administration for Community Living. Please note that a duly authorized representative of the applicant organization must certify that the organization is in compliance with these assurances.

**d. Certification Regarding Lobbying (required)**

This form contains certifications that are required of the applicant organization regarding lobbying. Please note that a duly authorized representative of the applicant organization must attest to the applicant's compliance with these certifications.

**Proof of Nonprofit Status (as applicable)**

Non-profit applicants must submit proof of non-profit status. Any of the following constitutes acceptable proof of such status:

- A copy of a currently valid IRS tax exemption certificate.
- A statement from a State taxing body, State attorney general, or other appropriate State official certifying that the applicant organization has a non-profit status and that none of the net earnings accrue to any private shareholders or individuals.
- A certified copy of the organization's certificate of incorporation or similar document that clearly establishes non-profit status.

**Indirect Cost Agreement**

Applicants that have included indirect costs in their budgets must include a copy of the current indirect cost rate agreement approved by the Department of Health and Human Services or another federal agency. This is optional for applicants that have not included indirect costs in their budgets.

**Budget Narrative/Justification- Sample Format**

NOTE: Applicants requesting funding for a multi-year grant program are REQUIRED to provide a detailed Budget Narrative/Justification for EACH potential year of grant funding requested.

| Object Class Category | Federal Funds | Non-Federal Cash | Non-Federal In-Kind | TOTAL | Justification |
|---|---|---|---|---|---|
| Personnel | $47,700 | $23,554 | $0 | $71,254 | **Federal**<br><br>Project Director (name) = .5 FTE @ $95,401/yr = $47,700<br><br><br>**Non-Fed Cash** |

| | | | | |
|---|---|---|---|---|
| | | | | Officer Manager (name) = .5FTE @ $47,108/yr = $23,554 |
| | | | | **Total** 7 1,254 |
| Fringe Benefits | $17,482 | $8,632 | $0 | $26,114 | **Federal** Fringe on Project Director at 36.65% = $17,482 FICA (7.65%) Health (25%) Dental (2%) Life (1%) Unemployment (1%) **Non-Fed Cash** Fringe on Office Manager at 36.65% = $8,632 FICA (7.65%) Health (25%) Dental (2%) Life (1%) Unemployment (1%) |
| Travel | $4,707 | $2,940 | $0 | $7,647 | **Federal** Local travel: 6 TA site visits for 1 person Mileage: 6RT @ .585 x 700 miles $2,457 Lodging: 15 days @ $110/day $1,650 Per Diem: 15 days @ $40/day $600 Total $4,707 **Non-Fed Cash** Travel to National Conference in (Destination) for 3 people Airfare 1 RT x 3 staff @ $500 $1,500 |

| | | | | |
|---|---|---|---|---|
| | | | | Lodging: 3 days x 3 staff @ $120/day $1,080 |
| | | | | Per Diem: 3 days x 3 staff @ $40/day $360 |
| | | | | Total $2,940 |
| Equipment | $10,000 | $0 | $0 | $10,000 | No Equipment requested OR: Call Center Equipment<br><br>Installation = $5,000<br><br>Phones = $5,000<br><br>Total $10,000 |
| Supplies | $3,700 | $5,670 | $0 | $9,460 | **Federal**<br>2 desks @ $1,500 $3,000<br><br>2 chairs @ $300 $600<br><br>2 cabinets @ $200 $400<br><br>**Non-Fed Cash**<br><br>2 Laptop computers $3,000<br><br>Printer cartridges @ $50/month $300<br><br>Consumable supplies (pens, paper, clips etc…)<br><br>@ $180/month $2,160<br><br>Total $9,460 |
| Contractual | $30,171 | $0 | $0 | $30,171 | (organization name, purpose of contract and estimated dollar amount) |

| | | | | Contract with AAA to provide respite services:<br><br>11 care givers @ $1,682 = $18,502<br><br>Volunteer Coordinator = $11,669<br><br>Total $30,171<br><br>*If contract details are unknown due to contract yet to be made provide same information listed above and:*<br><br>A detailed evaluation plan and budget will be submitted by (date), when contract is made. |
|---|---|---|---|---|
| Other | $5,600 | $0 | $5,880 | $11,480 | **Federal**<br>2 consultants @ $100/hr for 24.5 hours each = $4,900<br><br>Printing 10,000 Brochures @ $.05 = $500<br><br>Local conference registration fee (name conference) = $200<br><br>Total $5,600<br><br>**In-Kind**<br><br>**Volunteers**<br><br>15 volunteers @ $8/hr for 49 hours = $5,880 |
| Indirect Charges | $20,934 | $0 | $0 | $20,934 | 21.5% of salaries and fringe = $20,934<br><br>IDC rate is attached. |
| TOTAL | $140,294 | $40,866 | $5,880 | $187,060 | |

Budget Narrative/Justification - Sample Template

NOTE: Applicants requesting funding for a multi-year grant program are REQUIRED to provide a detailed Budget Narrative/Justification for EACH potential year of grant funding requested.

| Object Class Category | Federal Funds | Non-Federal Cash | Non-Federal In-Kind | TOTAL | Justification |
|---|---|---|---|---|---|

| Personnel | | | | | |
|---|---|---|---|---|---|
| Fringe Benefits | | | | | |
| Travel | | | | | |
| Equipment | | | | | |
| Supplies | | | | | |
| Contractual | | | | | |
| Other | | | | | |
| Indirect Charges | | | | | |
| TOTAL | | | | | |

Project Work Plan - Sample Template

NOTE : Applicants requesting funding for a multi-year grant program are REQUIRED to provide a Project Work Plan for EACH potential year of grant funding requested.

Goal:

Measurable Outcome(s):

* Time Frame (Start/End Dates by Month in Project Cycle)

| Major Objectives | Key Tasks | Lead Person | 1* | 2* | 3* | 4* | 5* | 6* | 7* | 8* | 9* | 10* | 11* | 12* |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 1. | | | | | | | | | | | | | | |
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| 5. | | | | | | | | | | | | | | |
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| 6. | | | | | | | | | | | | | | | |
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NOTE: Please do note infer from this sample format that your work plan must have 6 major objectives. If you need more pages, simply repeat this format on additional pages.

## Instructions for Completing the Project Summary/ Abstract

- All applications for grant funding must include a Summary/Abstract that concisely describes the proposed project. It should be written for the general public.
- To ensure uniformity, limit the length to 265 words or less, on a single page with a font size of not less than 11, doubled-spaced.
- The abstract must include the project's goal(s), objectives, overall approach (including target population and significant partnerships), anticipated outcomes, products, and duration. The following are very simple descriptions of these terms, and a sample Compendium abstract.

**Goal(s)** - broad, overall purpose, usually in a mission statement, i.e. what you want to do, where you want to be.

**Objective(s)** - narrow, more specific, identifiable or measurable steps toward a goal. Part of the planning process or sequence (the "how") to attain the goal(s).

**Outcomes** - measurable results of a project. Positive benefits or negative changes, or measurable characteristics among those served through this funding (e.g., clients, consumers, systems, organizations, communities) that occur as a result of an organization's or program's activities. These should tie directly back to the stated goals of the funding as outlined in the funding opportunity announcement. (Outcomes are the end-point)

**Products** - materials, deliverables.

- A model abstract/summary is provided below:

The Delaware Division of Services for Aging and Adults with Physical Disabilities (DSAAPD), in **partnership** with the Delaware Lifespan Respite Care Network (DLRCN) and key stakeholders will, in the course of this two-year project, expand and maintain a statewide coordinated lifespan respite system that builds on the infrastructure currently in place. The **goal** of this project is to improve the delivery and quality of respite services available to families across age and disability spectrums by expanding and coordinating existing respite systems in Delaware. The **objectives** are: 1) to improve lifespan respite infrastructure; 2) to improve the provision of information and awareness about respite service; 3) to streamline access to respite services through the Delaware ADRC; 4) to increase availability of respite services. Anticipated **outcomes** include: 1) families and caregivers of all ages and disabilities will have greater options for choosing a respite provider; 2) providers will demonstrate increased ability to provide specialized respite care; 3) families will have streamlined access to information and satisfaction with respite services; 4) respite care will be provided using a variety of existing funding sources and 5) a sustainability plan will be developed to support the project in the future. The expected **products** are marketing and outreach materials, caregiver training, respite worker

training, a Respite Online searchable database, two new Caregiver Resource Centers (CRC), an annual Respite Summit, a respite voucher program and 24/7 telephone information and referral services.

**APPENDIX A – Glossary of Terms**

**Aging network:** The Older Americans Act of 1965 (OAA) established a national network of federal, state, and local agencies to plan and provide services that help older adults to live independently in their homes and communities. This interconnected structure of agencies is known as the Aging Network. The National Aging Network is headed by the Administration on Aging. The network includes 56 State Agencies on Aging, 622 Area Agencies on Aging, and more than 260 Title VI Native American aging programs.

**Behavioral health:** the promotion of mental health and well-being, the treatment of mental and substance use disorders, and the support of those who experience and/or are in recovery from these conditions.

**Business plan:** management tool to guide the process of planning for financial sustainability and assist in seeking support from other organizations. Business plans can be used to articulate program goals and objectives, substantiate organizational capacity, explain program operations, and to provide documentation of potential benefits and return on investment. For additional information about business planning, visit https://www.ncoa.org/center-for-healthy-aging/cdsme-resource-center/sharing-best-practices/cdsme-best-practices-toolkit/business-planning-sustainability/.

**Chronic conditions:** illnesses or disabilities that persist for at least a year and require medical attention and/or self-care. They include physical conditions, e.g., arthritis, diabetes, chronic respiratory conditions, heart disease, HIV/AIDs and hypertension, as well as behavioral conditions such as depression and mental illnesses.

**Chronic disease self-management education program (CDSME program):** for the purpose of this Funding Opportunity Announcement, an umbrella term that refers to community-based education programs specifically designed to enhance patient self-management of chronic illnesses, as well as focus on building multiple health behaviors and generalizable skills such as goal setting, decision making, problem-solving, and self-monitoring. CDSME programs are proven to maintain or improve health outcomes of older adults with chronic conditions.
**Chronic pain:** discomfort that persists for three months or more and can be caused by many different factors, most notably chronic conditions.

**Completer:** a participant in a group program who completes the recommended intervention dose or at least 2/3 of the total possible group program sessions (e.g., four or more sessions out of six in a six-week program).

**Continuous quality improvement (CQI):** an ongoing quality assurance process that includes: 1) planning (setting performance objectives based on grant goals and work plan objectives); 2) performance monitoring (e.g. obtaining ongoing data to inform decision-making); 3) evaluating

(e.g. team analysis of what is or is not working and problem-solving); and 4) making corrective changes as needed with the aim of improving overall performance.

**Delivery infrastructure/capacity:** the structure that is in place within a state to provide evidence-based programs on an ongoing basis, including the number of sites (host organizations and implementation sites) and workforce (trainers, leaders, and other personnel) involved in delivering programs.

**Delivery system partner:** an organization that can provide evidence-based programs to large numbers of people. The ideal delivery system partner has multiple sites for delivering programs and agrees to embed the programs into their routine operations and budget.

**Disabilities/adults with disabilities:** consistent with the definition of disability in the Older Americans Act (42 U.S.C. §3002(8)), one who has a developmental, physical, and/or mental impairment that results in substantial functional limitation in one or more major life activities including self-care, communication, learning, mobility, capacity for independent living, self-direction, economic self-sufficiency, cognitive functioning or emotional adjustment.

**Embed:** the process of facilitating an organization's adoption of evidence-based programs as part of the organization's routine operations and budget with resulting sustained delivery.

**Fidelity monitoring:** activities to ensure that an evidence-based program is being delivered consistently by all personnel across sites, according to the program developer's intent and design.

**Geographic/population reach:** the percentage of counties/PSAs or other geographic unit or percentage of the population in a state or territory that has access to chronic disease self-management education programs at least twice a year.

**Host organization:** an organization or agency that sponsors evidence-based programs. The host organization is often responsible for training master trainers and leaders, and for planning and monitoring the implementation of workshops. Often the host organization holds the license to train and offer the program and may serve as an implementation site.

**Implementation site:** the physical location where program workshops are offered in the community. An implementation site may be identical to the host organization, or it may be a location (such as a community center, health care facility, church, etc.) that the host organization arranges to use.

**Long-term services and supports:** a wide range of in-home, community-based, and institutional services and programs that are designed to help older adults and individuals with disabilities or chronic conditions with activities of daily living or instrumental activities of daily living.

**Multi-payor approach:** an approach to sustainability that includes a variety of funders, i.e., health care, public (federal, state, and local government) and private, i.e., philanthropy, foundations, businesses/employers, etc.

**Older adult:** For the purpose of this Funding Opportunity Announcement and consistent with the Older Americans Act, "an individual who is 60 years of age or older." For tribes and tribal organizations, the age of older Indians is defined by the tribe and may vary.

**Quality assurance (QA) program:** an ongoing system for describing, measuring, and evaluating program delivery and grant activities to ensure that participants receive effective, quality services and grant goals and work plan objectives are met. The ideal QA program addresses both: 1) continuous quality improvement and 2) program fidelity. For additional information about developing a QA program, go to https://www.ncoa.org/resources/administra tion-on-aging-aoa-recommendations-forgrantee-quality-assurance-programs/.

**Participant:** an individual who attends at least one session of an evidence-based program.

**Self-management support program:** community-based, behavioral change intervention that is proven to increase one or more skills or behaviors relevant to chronic disease self-management such as physical activity and medication management.

**State:** refers to the definition provided under 45 CFR 74.2, any of the several States of the United States, the District of Columbia, the Commonwealth of Puerto Rico, any territory or possession of the United States, or any agency or instrumentality of a State exclusive of local governments.

**Sustainability partner:** an organization with the role and commitment to help sustain the proposed programs (e.g., by pursuing Medicare reimbursement, contracting to pay for the proposed programs, incorporating the programs into their routine operations, providing a steady source of program participants whose program costs are covered, assisting in setting up third party arrangements to provide billing or other back-office functions for the programs, etc.).

**Sustainability plan**: plan that focuses on the management and acquisition of fiscal and in-kind resources to expand and maintain programming. For additional information about sustainability planning, visit: https://www.ncoa.org/center-for-healthy-aging/cdsme-resource-center/sharing-best-practices/cdsme-best-practices-toolkit/business-planning-sustainability/.

### APPENDIX B: Listing of Evidence-Based CDSME Programs

This is a list of pre-approved CDSME programs that may be proposed for this Funding Opportunity. **Applicants may only propose CDSME programs that are on the lists in Appendix B and C of this Funding Opportunity Announcement.**

The National Council on Aging maintains a website that indicates which programs on this list are available in a remote format (https://www.ncoa.org/news/ncoa-news/center-for-healthy-aging-news/track-health-promotion-program-guidance-during-covid-19/). It is, however, incumbent on the applicant to contact the program administrator(s) for any program(s) they are interested in delivering remotely to confirm that: 1) the programs are allowed for remote delivery; and 2) that

training is readily available for applicants who need it. **Note that the NCOA website includes information about remote programs on the pre-approved lists in Appendix B and C, as well as information about other programs not on the pre-approved list. For this funding opportunity, applicants may ONLY propose delivery of programs on the pre-approved list in Appendix B and C.**

**Better Choices, Better Health® (Online Chronic Disease Self-Management Program)**

- https://www.selfmanagementresource.com/programs/online.programs/chronic-disease/

**Better Choices, Better Health® for Arthritis (Online Arthritis Self-Management Program)**

- https://www.selfmanagementresource.com/programs/online.programs/

**Better Choices, Better Health® for Diabetes (Online Diabetes Self-Management Program)**

- https://www.selfmanagementresource.com/programs/online.programs/diabetes

**BRI Care Consultation**

- http://www.benrose.org/bricareconsultation/

**Cancer: Thriving and Surviving Program**

- https://www.selfmanagementresource.com/programs/small-group/cancer-thriving-and-surviving

**Chronic Disease Self-Management Program (CDSMP)**

- https://www.selfmanagementresource.com/programs/small-group/chronic-disease-self-management/

**Chronic Pain Self-Management Program (CPSMP)**

- https://www.selfmanagementresource.com/programs/small-group/chronic-pain-self-management

**Diabetes Self-Management Program (DSMP)**

- https://www.selfmanagementresource.com/programs/small-group/diabetes-self-management

**EnhanceWellness**

- <http://www.projectenhance.org/enhancewellness.aspx>

**Health Coaches for Hypertension Control**

- <http://www.clemson.edu/cbshs/centers-institutes/aging/resources/health-coaches/index.html>

**Living Well in the Community**

- <http://healthycommunityliving.com/living-well-in-the-community.html>

**Mind Over Matter**

- <https://wihealthyaging.org/mind-over-matter>

**Positive Self-Management Program for HIV**

- <https://www.selfmanagementresource.com/programs/small-group/hiv-positive-self-management>

**¡Sí, Yo Puedo Controlar Mí Diabetes!**

- <https://www.selfmanagementresource.com/programs/small-group/hiv-positive-self-management>

**Tomando Control de su Salud (Spanish Chronic Disease Self-Management Program)**

- <https://www.selfmanagementresource.com/programs/small-group-spanish/tomando-control-de-su-salud>

**Programa de Manejo Personal de la Diabetes (Spanish Diabetes Self-Management Program)**

- <https://www.selfmanagementresource.com/programs/small-group-spanish/programa-de-manejo-personal-de-la-diabetes>

**Toolkit for Active Living with Chronic Conditions\***

- <https://www.selfmanagementresource.com/programs/mail-program/>

**Wellness Recovery Action Plan (WRAP)**

- <https://copelandcenter.com/about>

**Workplace Chronic Disease Self-Management Program (wCDSMP)**

- https://www.selfmanagementresource.com/programs/small-group/workplace-chronic-disease- self-management/

*\*The Toolkit for Active Living with Chronic Conditions program (Toolkit) must be offered in conjunction with another evidence-based CDSME program listed in Appendix B – it cannot be proposed as an applicant's sole or primary program.*

**APPENDIX C: Listing of Self-Management Support Programs**

This is a list of pre-approved self-management support programs that may be proposed for this Funding Opportunity (see Appendix A [Glossary of Terms] for definition of self-management support program). **Applicants may only propose a self-management support program that is on this list.** Do not propose any self-management support programs that are not included on this list.

The National Council on Aging maintains a website that indicates which programs on this list are available in a remote format (https://www.ncoa.org/news/ncoa-news/center-for-healthy-aging-news/track-health-promotion-program-guidance-during-covid-19/). It is, however, incumbent on the applicant to contact the program administrator(s) for any program(s) they are interested in delivering remotely to confirm that: 1) the programs are allowed for remote delivery; and 2) that training is readily available for applicants who need it. **Note that the NCOA website includes information about remote programs on the pre-approved lists in Appendix B and C, as well as information about other programs not on the pre-approved list. For this funding opportunity, applicants may ONLY propose delivery of programs on the pre-approved list in Appendix B and C.**

**Active Living Every Day**

- http://www.activeliving.info/

**Arthritis Foundation Aquatic Program**

- http://www.aeawave.com/Arthritis.aspx

**Arthritis Foundation Exercise Program**

- http://www.aeawave.com/Arthritis.aspx

**Eat Smart, Move More, Weigh Less**

- https://esmmweighless.com/

**EnhanceFitness**

- http://www.projectenhance.org/enhancefitness.aspx

**Fit and Strong!**

- https://www.fitandstrong.org/

**Geri-Fit**

- https://www.gerifit.com/

**HealthMatters Program**

- http://www.healthmattersprogram.org/

**Healthy IDEAS (Identifying Depression, Empowering Activities for Seniors)**

- http://healthyideasprograms.org/

**Healthy Moves for Aging Well**

- https://www.picf.org/

**HomeMeds**

- https://www.picf.org/homemeds/

**On the Move**

- http://www.onthemove.pitt.edu/

**Prepare for Your Care**

- https://prepareforyourcare.org/welcome

**Program to Encourage Active, Rewarding Lives for Seniors (PEARLS)**

- http://www.pearlsprogram.org/

**Respecting Choices**

- https://respectingchoices.org

**Screening, Brief Intervention, and Referral to Treatment (SBIRT)**

- https://www.integration.samhsa.gov/clinical-practice/sbirt

**Walk with Ease (Self-Guided and Group Formats)**

- https://www.arthritis.org/living-with-arthritis/tools-resources/walk-with-ease/

**APPENDIX D: Required Data Collection Forms**

- Attendance Log (also available in Spanish)
- Program Information Cover Sheet (also available in Spanish)
- Participant Information Survey (also available in Spanish)
- Host/Implementation Organization Form

**APPENDIX E: Guidance for Administration for Community Living Chronic Disease Self-Management Education Grant Applicants: Considerations for Estimating Participation and Completion Targets**

This guidance is intended to aid applicants in applying for Administration for Community Living (ACL) grants focused on chronic disease self-management education (CDSME). This resource was developed by the National Council on Aging's National CDSME Resource Center to support organizations in:

I. Choosing the right CDSME and self-management support programs;

II. Reviewing existing infrastructure for program implementation;

III. Developing a target number of participants;

IV. Developing a target completion rate; and

V. Creating a quality assurance plan.

This guidance document draws on data analyses from the National CDSME Database. The majority of available data is specific to the Self-Management Resource Center's suite of programs. Applicants should consider multiple sources of information, highlighted throughout this resource, when identifying their proposed program(s) and participant/completer targets. Follow instructions in the Funding Opportunity Announcement for requirements around the number and types of programs that must be included in your proposal.

I. **Choosing the right program(s)**

Grant applicants may only propose programs from the list of pre-approved options provided in Appendix B and C in the ACL Funding Opportunity Announcement. This list indicates which programs have remote (e.g. telephone, videoconference, or mail) modes of implementation available.

In the past, some grantees have opted to implement solely CDSME programs, while others offer an array of CDSME and self-management support programs to support health and wellness. In addition, some applicants propose a "set" of programs to target a specific issue.

For example:

- Chronic Pain Self-Management Program + Walk With Ease to address pain associated with arthritis and promote physical activity as a strategy to manage it.
- Enhance Wellness + PEARLS to address a high prevalence of depression and anxiety among older adults with chronic conditions.
- Chronic Pain Self-Management Program + Walk With Ease to address pain associated with arthritis and promote physical activity as a strategy to manage it.
- Wellness Recovery Action Plan + HomeMeds to address the role of medication reconciliation in managing chronic conditions and mental health needs.

Questions to consider when choosing a program:

- What are the specific chronic disease needs in your community, region, state? Specifically, are there conditions with high prevalence or impact that are not being adequately addressed by other interventions? Tip: Check your state or county health department's website for a Community Health Assessment or research performance measures of accountable care organizations (ACOs) in your region. Learn more about ACOs here.

- Thinking of the particular populations you're aiming to reach and the settings you're planning to utilize, are there specific types of programs to consider? Are there things that have worked well or haven't worked well in the past? Does your target population prefer small group or individual interventions? Or have you had success with both formats?

- Does your organization currently implement a CDSME program? If yes, is your goal to expand that program, offer more options, or a combination of both?

- How many programs do you have the resources and capacity to offer? Do you have resources to build staff support, manage volunteers, provide space, implement training, etc. for each program you are proposing?

- Is there a need to offer a self-management support program focused on physical activity, behavioral health, or medication management?

- Is it necessary to find a program translated into a specific language for one of your target populations?

- What are the sustainability goals and strategies of your organization? Do particular programs align with those goals?
- What are the costs of implementing different types of programs, for example by mail, phone, videoconference, or in-person? Consider shipping costs for mailed programs and

other materials, licenses for videoconferencing platforms (may need to consider HIPAA compliance), tools for collecting data online (also includes HIPAA-compliant options), different marketing methods (social media, newspaper ads, prescription bags, etc.).

Helpful resources:

- Key Components of Offering Evidence-based Programs
- Conducting Community Needs Assessments
- Best Practices Toolkit: Resources from the Field

  - Strategic Partnerships
  - Delivery Infrastructure and Capacity

- CDC National Center for Chronic Disease Prevention and Health Promotion

- Frequently Asked Questions for Administration for Community Living Grantees  Implementing Better Choices, Better Health Online®
- Track Health Promotion Program Guidance During COVID-19
- Frequently Asked Questions: COVID-19 and Health Promotion Programs
- Archived Events: Health Promotion Programs and COVID-19

## II.   **Reviewing existing infrastructure for program implementation**

Whether your organization has been implementing evidence-based programs for a long time or just starting, it's important to consider the infrastructure in place for implementation and what is needed to support the activities proposed for the grant. (See Key Components of Offering  Evidence-based Programs.) Organizations that are new to implementing evidence-based programs will need to evaluate the number of leaders/facilitators needed to carry out the proposed activities and think about current or new partners that may be leveraged to achieve this work. Infrastructure needs may also have changed due to the COVID-19 pandemic. Consider including an explanation of the need to build capacity for remote programs implemented by phone or videoconference. This mode of implementation may require different processes, materials, and levels of staffing.

It's important to think strategically about building infrastructure and best practices for retaining leaders/facilitators and partners to meet your goals over the grant period.

As you plan the grant proposal, keep in mind the end goal of creating a sustainable delivery system to reach your target number of participants and how the delivery infrastructure can be built to efficiently engage participants and partners beyond the three-year grant period.

Take the following into consideration:

- *Cost per participant*: A 2015 national study of CDSMP estimated program costs to be approximately $350 per participant. Use this cost calculator to estimate the cost per participant for your state or region.

- *Cost for training master trainers and lay leaders*: Review the scenarios below to consider different options for the number of master trainers and lay leaders needed, based on the number of trainings and workshops led. Be sure to review program training requirements carefully and support leaders in fulfilling each step. Strategies for screening, supporting, and retaining leaders can be found here.

o      Scenario 1:10 master trainers (MTs) pair off to offer 2 lay leader (LL) trainings per pair with 15 participants/training= 150 LLs (-10% of trained leaders that will not implement any workshops= 125 LLs)
125 LLs pair off to offer 2 CDSME workshops per pair with 12 participants= **1500 CDSME participants in 125 workshops**

o      Scenario 2:4 MTs pair off to offer 3 LL trainings per pair with 15 participants= 90 LLs (-10% of trained leaders that will not implement any workshops= 80 LLs)
80 LLs pair off to offer 4 CDSME workshops per pair with 12 participants= **1920 CDSME participants in 160 workshops**

In addition, the following data from the National CDSME Database can help inform the number and type of program leaders that need to be trained to meet your program goals.
The number of workshops delivered by a program leader can vary greatly depending on the workshop type, implementation site, grantee, whether they are a staff member or volunteer, and the language in which a program is delivered. According to the database, lay leaders conduct approximately **6 to 10 workshops**, with an **average of 7 workshops**. This excludes individuals that are trained but never deliver a workshop. Staff members implementing workshops led an average of **8 workshops** and volunteers conducted an average of **6 workshops**.

Figure 1. Average number of workshops delivered per leader across Self-Management Resource Center program types, 2010-2018 (n= 28,666 workshops).

| Program | Average Number of Workshops Delivered by Program Leaders | Number of Workshops | Standard Deviation | Total # of Leaders |
|---|---|---|---|---|
| Chronic Pain Self-Management Program | 9.9 | 889 | 12.4 | 531 |
| Cancer: Thriving and Surviving | 8.9 | 101 | 10.3 | 69 |
| Diabetes Self-Management Program | 8.4 | 5677 | 10.5 | 2793 |

| | 7.7 | | 479 | 7.6 | 279 |
|---|---|---|---|---|---|
| **Programa de Manejo Personal de la Diabetes** | 7.7 | | 479 | 7.6 | 279 |
| **Tomando Control de su Salud (Spanish CDSMP)** | 7.4 | | 1956 | 9.4 | 888 |
| **Chronic Disease Self-Management Program** | 6.4 | | 20453 | 8.6 | 9508 |
| **TOTAL** | **6.9** | | **28666** | **9.1** | **4560** |

**Note**: Figure 1 is limited to select Self-Management Resource Center programs delivered in-person due to limitations in sample size and differences in program format.

If you have a history of program implementation, evaluate the current delivery infrastructure in your state/region by considering the following:

| CDSME delivery infrastructure | Sample responses |
|---|---|
| How long has CDSMP been implemented in your state/region? | 5 years |
| Which programs are being implemented? | CDSMP, DSMP, Cancer: Thriving & Surviving (CTS) |
| Program license | Our organization holds a current license |
| Number of active T-trainers | 1 in the state |
| Number of active master trainers | 10 CDSMP, 4 cross-trained in DSMP, 1 cross-trained in CTS |
| Number of active lay leaders | 25 CDSMP, 10 cross-trained in DSMP, 3 cross-trained in CTS |
| Number of existing host organizations/ implementation sites | 40 organizations that have conducted programs in the past |
| Number of participants in last 12 months | 950 participants |
| What is needed to implement programs by phone or videoconference? | Purchase videoconference platform and other technology, train leaders in new format, revise marketing strategy, etc. |

**If you do not have a history of program implementation, evaluate the current delivery infrastructure in your state/region by considering the following:**

| CDSME delivery infrastructure | Sample responses |
|---|---|
| Has CDSME been implemented by other organizations in your state or region? Do your delivery regions overlap? | Yes, the Department on Aging has supported CDSME in metropolitan areas. Programs aren't offered in our region. |
| Is there potential to partner with those already offering programs? | Yes, for training or license. No for program implementation. |
| Which programs are being implemented? | CDSMP |
| Program license | Department on Aging holds a license. Is it a statewide license that we can utilize? |
| Number of active T-trainers | 1 in the state (can travel, if needed) |
| Number of active master trainers | 3 (would they be available to conduct training in our region?) |
| Number of active lay leaders | 0 in our region |
| Number of partners that are committed to serving as host organizations/ implementation sites | - 3 local health departments<br>- 2 area agencies on aging<br>- 1 health clinic<br>- 4 senior centers |
| How many workshops have your partners committed to offering in the next 12 months? | - 3 local health departments (2 workshops each= 6)<br>- 2 area agencies on aging (3 workshops total)<br>- 1 health clinic (2 workshops)<br>- 4 senior centers (3 workshops each= 12)<br>Total= 23 |
| What is needed to implement programs by phone or videoconference? | Purchase videoconference platform and other technology, train leaders in new format, revise marketing strategy, etc. |

Attendance by implementation site type and race/ethnicity (Table A)Use Table A to consider whether race/ethnicity impacts the type of implementation site where programs are most frequently attended. Some key findings include:

- Hispanic participants more frequently attended programs at health care organizations. Since Hispanic participants tend to be younger, they may be less likely to attend programs at traditional aging network locations like senior centers.

- African-American, White, and Asian American participants more frequently attended programs at senior centers.
- Tribal centers uniquely served American Indian/Alaska Native participants. However, American Indian/Alaska Native participants were more likely to be reached through health care organizations, senior centers, and other locations.

Questions to consider:

- Do you need to maintain or expand the current program delivery infrastructure? Are there gaps that need to be filled? For example, leaders that speak a specific language or are cross-trained in a new program?

- If there are trained lay leaders, are there retention strategies proposed or in place?

- Are there any training opportunities available in your state or region within the first three months of the planned grant period? If not, will you need to plan a master trainer or lay leader training?

- Have you allocated time into your work plan to build the infrastructure to implement programs, like establishing partnerships or recruiting and training leaders?

- Are there plans in place to address potential staff turnover? How does this impact leader training? How will this be addressed with major partners?

- Does your grant proposal include plans to reach a new population, such as rural communities, veterans, individuals with mental illness, individuals with substance abuse/misuse issues, etc.? If yes, consider whether it will take additional time to create partnerships to reach participants in these target groups.

Helpful resources:

- Best Practices Toolkit: Resources from the Field

  - Delivery Infrastructure and Capacity
  - Strategic Partnerships

- Chronic Disease Self-Management Program Cost Calculator
- National Study of the Chronic Disease Self-Management Program: A Brief Overview
- Overview of the National CDSME Database
- Quarterly Program Highlights and Charts

III. **Developing a target number of participants**

Applicants are required to identify a target number of participants and completers for any CDSME and self-management support programs chosen for the proposal. Target goals should be realistic and achievable for your community—whether that means reaching 400 participants or 2,000 participants. While developing your goal, think about how many participants have been engaged in evidence-based programs in the past (and what percentage have completed the program, on average) or how many individuals you reach in your community through other programs. If you are newly offering remote programs, consider factors that may slow recruitment and participation including access to and familiarity with technology, different outreach and scheduling methods, and new processes for leaders.

If you are awarded the grant, you will be expected to reach approximately 25% of your target participants/completers by the end of Year 1, 50% of participants/completers by the end of Year 2, and 100% of participants/completers by the end of Year 3. Consider whether it is feasible to meet these benchmarks with your target participation goal.

*Example 1:*

| Sample Grant Goal | Year 1 Target ≥25% of total goal | Year 2 Target ≥ 50% of total goal | Year 3 Target 100% of total goal |
|---|---|---|---|
| **400 participants** | ≥ 100 participants | ≥ 200 participants | ≥ 400 participants |
| **74% completer rate** | ≥ 74 completers | ≥ 148 completers | ≥ 296 completers |

| Planning questions | Sample responses |
|---|---|
| What is your target number of completers for Year 1? | 74 |
| How many completers do you expect per workshop? | 7 |
| How many workshops do you need in Year 1 to reach the target number of completers? | 74 target completers / 7 completers per workshop= 11 workshops in Year 1 |
| When will the target number of workshops be scheduled to meet the grant goal? | Quarter 1 of Grant Year 1 (May-Jul.): 0 workshops, use this time to develop partner MOUs/contracts and train leaders <br> Quarter 2 (Aug.-Oct.) and Quarter 3 (Nov.- Jan.): Leaders are trained, schedule, and hold 8 workshops (yielding approximately 56 completers). Ensure that you consider potential holiday season conflicts when scheduling. <br> Quarter 4 of Grant Year 1: (Feb.-April): Hold at least 3 workshops (yielding approximately 21 completers) |

*Example 2:*

| Sample Grant Goal | Year 1 Target ≥25% of total goal | Year 2 Target ≥ 50% of total goal | Year 3 Target 100% of total goal |
|---|---|---|---|
| **2,000 participants** | ≥ 500 participants | ≥ 1,000 participants | ≥ 2,000 participants |
| **74% completer rate** | ≥ 370 completers | ≥ 740 completers | ≥ 1,480 completers |

| Planning questions | Sample responses |
|---|---|

| | |
|---|---|
| What is your target number of completers for Year 1? | 370 |
| How many completers do you expect per workshop? | 7 |
| How many workshops do you need to reach the target number of completers? | 370 target completers / 7 completers per workshop= 53 workshops in Year 1 |
| When will the target number of workshops be scheduled to meet the grant goal? | Quarter 1 of Grant Year 1 (May-Jul.): 10 workshops (yielding approximately 70 completers), use this time to develop contracts and train leaders.<br>Quarter 2 (Aug.-Oct.) and Quarter 3 of Grant Year 1 (Nov.-Jan.): Leaders are trained, schedule and hold 30 workshops (yielding approximately 210 completers). Ensure you consider potential holiday season conflicts and cancellations due to inclement weather when scheduling.<br>Quarter 4 of Grant Year 1 (Feb.-April): Hold at least 13 workshops (yielding approximately 91 completers). |

Questions to consider when developing a target participation goal:

- How many older adults and adults with disabilities live, work, or worship in your target community? What is your current reach to older adults and adults with disabilities? Will this change over the grant period?
- If you have a history of implementing programs, how many participants were reached over the last 12 months? If not, what may impact participation in the future? Do you expect to continue to enroll participants at the same rate going forward? Consider that you may saturate your current target participant population (e.g. reach all of the "low hanging fruit") and will need to engage additional partners to maintain enrollment in CDSME and self-management support programs.
- For each program to be implemented, note whether there is a required minimum and maximum number of participants per workshop to maintain fidelity. This requirement may differ between in-person and remote implementation.
- Do you need options for individuals with and without access to devices (e.g. phone, computer, tablet) or internet connectivity?
- Do you have a marketing plan and materials for recruiting older adults and adults with disabilities to programs?

- How much time will be needed to build capacity to implement programs prior to beginning workshops? For example: finalizing contracts, establishing plans with partners, training leaders, etc.
- Do you have any participant referral systems in place from partners, health care providers, etc.? How many participants do they refer on a regular basis? Will this continue during the grant period?
- What commitments do you have from partners to meet goals? Are partners able to commit to conducting a certain number of workshops each grant year?
- Does your grant proposal include plans to reach a new population, such as rural communities, veterans, individuals with mental illness, individuals with substance abuse/misuse issues, etc.? If yes, consider whether it will take additional time to create partnerships to reach participants in these target groups.

Helpful resources:

- Best Practices Toolkit: Resources from the Field
    - Delivery Infrastructure and Capacity
    - Marketing and Recruitment
- Presentation- Planning Your Grant Deliverables: Secrets of Workshop Coordination
- Dissemination of CDSME Programs in the United States: Intervention Delivery by Rurality
- Tip Sheet: Offering Chronic Disease Self-Management Education In Rural Areas
- Tip Sheet: Engaging Veterans in Evidence-Based Programs
- Resources for Engaging Adults with Disabilities in Evidence-Based Programs
- Frequently Asked Questions: Data Collection & Management for Health Promotion Programs during the COVID-19 Pandemic

IV. **Developing a target completion rate**

Applicants are required to identify a target completion rate for all CDSME programs chosen for the proposal. Target completion rates are not required for self-management support programs. ACL defines a completer as a participant in a group program who completes the recommended intervention dose or at least 2/3 of the total possible sessions. For example, four or more sessions in a six-session program, excluding orientation sessions (for example, Session Zero).
Similar to target participation goals, it's important to identify a target completion rate that is realistic and achievable for your community. If you have implemented programs in the past, consider the historical completion rate and whether it's likely to remain constant or decrease as you expand reach to new populations. In addition, refer to the following national statistics based on data collected through the National CDSME Database for 376,537 participants from 2010-2018.

Nationally, the average completion rate for all programs is **74%**. Participant completion rates can vary by several factors, including the type of program, racial/ethnic target population, implementation site, and urban/suburban/rural setting. Additionally, the mode of implementation may impact completion rates. As organizations transition to remote programs during the COVID-19 pandemic, we're beginning to see completion rates for phone and videoconference offerings. As of October 2020, the completion rate for all remote programs is **80%**, calculated based on 233 workshops.

There are several factors that may be contributing to the higher completion rate for remote programs, including the ability to provide a reminder call 30-60 minutes prior to a remote session or call a participant if they don't log on. This is feasible with the additional facilitator required for many remote methods.

Figure 2. Completion rate for selected in-person Chronic Disease Self-Management Education programs, 2010-2019 (n= 391,546)

| Program Name | Enrolled | Completed | Completion Rate |
|---|---|---|---|
| **Better Choices, Better Health® Online** | 387 | 199 | 51% |
| **Cancer Thriving and Surviving** | 1481 | 1122 | 76% |
| **Chronic Disease Self-Management Program** | 255,015 | 188, 070 | 74% |
| **Chronic Pain Self-Management Program** | 15,711 | 11,363 | 72% |
| **Diabetes Self-Management Program** | 83,235 | 62,471 | 75% |
| **Positive Self-Management Program** | 188 | 147 | 78% |
| **Tomando Control de su Salud** | 26,521 | 20,347 | 77% |
| **Programa de Manejo Personal de la Diabetes** | 8,101 | 6,437 | 79% |
| **TOTAL** | **391,546** | **290,839** | **74%** |

**Consider the following variables:**
**Completion rates by implementation site and program type (Table B)**
Use Table B to consider whether the average completion rate differs for the type of implementation sites you will be using based on select Self-Management Resource Center programs. Some key findings include:

- Area agencies on aging have high completion rates for the Chronic Pain Self-Management Program and Programa de Manejo Personal de la Diabetes compared to other delivery sites.

- The completion rate for the Chronic Pain Self-Management Program appears to be the highest in workplace settings and multi-purpose social service organizations.

- Programa de Manejo Personal de la Diabetes has an above average completion rate and appears to perform especially well when delivered in senior centers, area agencies on aging, and county health departments.

- Generally, workplace sites tend to have higher than average completion rates for CDSMP, the Chronic Pain Self-Management Program, and the Diabetes Self-Management Program.

Completion rates by program type and race/ethnicity (Table C)Use Table C to consider whether the average completion rate differs for the type of Self- Management Resource Center programs by race/ethnicity. Some key findings include:

- Programa de Manejo Personal de la Diabetes has a high completion rate among Hispanic, African American, and White participants.
- The Diabetes Self-Management Program has the highest completion rates among Hispanic, African American, and Native Hawaiian/Pacific Islanders.
- The highest completion rate for Cancer: Thriving and Surviving is among Asian Americans.

**Considerations for rural outreach (Table D)**

The 2017 article *Dissemination of CDSME Programs in the United States: Intervention Delivery by Rurality* provides analysis of program participation in rural areas based on data from the National CDSME Database. The study found that while rural areas had a smaller number of participants in workshops, their completion rates were higher than those for workshops hosted in metro areas. One explanation of this finding may that community dynamics and higher social cohesion among rural communities make coming together weekly more palatable. It may also be possible that carpooling or other forms of transportation were provided to minimize the travel burdens characteristic in rural communities. See Table D for more detailed demographics for rural participants.

Considerations for serving American Indian and Alaska Native communities

- Out of 10,148 participants, most American Indian/Alaska Native participants attended CDSMP (75%), followed by the Diabetes Self-Management Program (16%). 3% of American Indian/Alaska Native participants participated in Tomando Control de su Salud.
- Across all programs, American Indian/Alaska Native participants had a 74% completion rate.
- American Indian/Alaska Native participants have a very high completion rate (95%) compared to all other racial/ethnic groups for Cancer: Thriving and Surviving.
- 3% of American Indian/Alaska Native participants attended workshops delivered by tribal organizations funded by ACL to implement CDSME programs.
- American Indian and Alaska Native participants attending workshops sponsored by organizations that were not tribal organizations had higher completion rates (75%) compared to those who attended workshops sponsored by tribal organizations (67%).

Helpful resources:

- Best Practices Toolkit: Resources from the Field

- o [Delivery Infrastructure and Capacity](#)
  - o [Marketing and Recruitment](#)
- [Dissemination of CDSME Programs in the United States: Intervention Delivery by Rurality](#)
- [Tip Sheet: Offering Chronic Disease Self-Management Education In Rural Areas](#)
- [Tip Sheet: Engaging American Indian/Alaska Native/Native Hawaiian Adults in Chronic Disease Self-Management Education](#)
- [Frequently Asked Questions for Administration for Community Living Grantees Implementing Better Choices, Better Health Online](#)

V.   **Creating a quality assurance plan**

Each of the evidence-based CDSME programs approved for this funding opportunity follow a curriculum that has been researched and proven to lead to specific health-focused outcomes. It's important to develop a quality assurance and fidelity monitoring plan to ensure programs are implemented as intended regardless of implementation site or program leader. Adhering to program fidelity ensures that participants receive researched benefits of the program and assure partners that programs meet high standards across your service area.

Find resources in our [Best Practices Toolkit: Resources from the Field](#) focused on [quality assurance](#), including sample plans and fidelity checklists.

**Table A: Attendance by implementation site type and race/ethnicity**

Rate of CDSME program attendance (%) at various implementation sites by race/ethnicity, 2010-2019 (n = 362,407)

|  | Hispanic | Black/ African-American | Asian American | American Indian/ Alaska Native | Hawaiian/ Pacific Islander | White |
|---|---|---|---|---|---|---|
| **Health care organizations** | 30.7 | 17.3 | 19.2 | 23.3 | 13.0 | 23.5 |
| **Senior centers** | 17.9 | 20.9 | 21.7 | 16.5 | 12.4 | 21.1 |
| **Faith-based organizations** | 7.4 | 11.7 | 3.5 | 4.7 | 15.5 | 6.3 |
| **Residential facility** | 11.6 | 18.1 | 20.0 | 14.2 | 10.4 | 16.9 |
| **Other** | 9.4 | 11.1 | 8.0 | 15.4 | No Data | 10.1 |

| | Tribal center | Insufficient Data | Insufficient Data | Insufficient Data | 7.3 | Insufficient Data | Insufficient Data |
|---|---|---|---|---|---|---|---|

**Note**: Insufficient data indicates that there have been fewer than 30 participants at that specific implementation site type for that race/ethnicity category.

**Table B: Completion rates by program and implementation site type**
Completion rates (%) by Self-Management Resource Center program and type of implementation
site, 2010-2019 (n= 388,750)

| | Cancer: Thriving & Surviving | Chronic Disease Self-Management Program | Chronic Pain Self-Management Program | Diabetes Self-Management Program | Programa de Manejo Personal de la Diabetes | Tomando Control de su Salud |
|---|---|---|---|---|---|---|
| **Area agency on aging** | Insufficient Data | 73 | 75 | 71 | 74 | 75 |
| **Community center** | Insufficient Data | 74 | 74 | 74 | 82 | 78 |
| **Educational institution** | 75 | 74 | 72 | 73 | 78 | 72 |
| **Faith-based organization** | 75 | 75 | 70 | 73 | 72 | 75 |
| **Health care organization** | 68 | 70 | 68 | 71 | 73 | 71 |
| **Department of Public Health** | | | | | | |
| **County** | 71 | 70 | 66 | 73 | 81 | 75 |
| **State** | No Data | 70 | Insufficient Data | 76 | No Data | No Data |
| **Library** | Insufficient Data | 71 | 73 | 72 | 74 | 77 |
| **Multi-purpose social services organization** | Insufficient Data | 75 | 75 | 74 | 75 | 69 |

| | | | | | | |
|---|---|---|---|---|---|---|
| **Municipal government** | No Data | 73 | Insufficient Data | 75 | No Data | Insufficient Data |
| **Senior center** | Insufficient Data | 74 | 74 | 74 | 75 | 77 |
| **Residential facility** | 84 | 71 | 70 | 71 | 70 | 74 |
| **Parks and recreation** | 73 | 72 | 70 | 73 | 75 | 73 |
| **Tribal center** | No Data | 72 | Insufficient Data | 63 | Insufficient Data | No Data |
| **Workplace** | 75 | 78 | 73 | 77 | Insufficient Data | 73 |

**Notes:**

- Insufficient data indicates that there have been fewer than 50 participants in that specific program for that implementation site type.

- The Positive Self-Management Program for HIV has been primarily delivered in health care organizations or other unspecified community center types. There was insufficient data to report completion rates for other implementation site types.

Table C: Completion rates by program type and race/ethnicity

Completion rates (%) by Self-Management Resource Center program and race/ethnicity, 2010-2019 (n= 388,750)

| | | Ethnicity | Race | | | | |
|---|---|---|---|---|---|---|---|
| **Program** | **Overall Completion Rate*** | **Hispanic** | **African-American** | **Asian** | **American Indian** | **Native Hawaiian / Pacific Islander** | **White** |
| **Chronic Disease Self-Management Program** | 74 | 72 | 75 | 76 | 74 | 83 | 73 |
| **Chronic Pain Self-Management Program** | 71 | 72 | 73 | 77 | 72 | 72 | 72 |

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| **Diabetes Self-Management Program** | 72 | 70 | 74 | 77 | 70 | 79 | 73 |
| **Cancer: Thriving and Surviving** | 71 | 69 | 71 | 81 | Insufficient Data | Insufficient Data | 73 |
| **Positive Self-Management Program** | 80 | Insufficient Data | 78 | Insufficient Data | Insufficient Data | Insufficient Data | 85 |
| **Tomando Control de su Salud** | 74 | 76 | 81 | Insufficient Data | 74 | 80 | 77 |
| **Programa de Manejo Personal de la Diabetes** | 74 | 75 | 82 | Insufficient Data | 76 | Insufficient Data | 77 |

**Notes:**

- The overall completion rate is calculated for all participants from attendance data, regardless of whether they provided a response for race and/or ethnicity. This is not an average across the rates for each race and ethnicity category.
- Among participants attending at least one session, 17.5% do not report ethnicity and 19.4% do not report race.
- The total sample size for Table C includes the number of participants reporting at least one category of race and/or one ethnic group.
- Insufficient data indicates that there have been fewer than 30 participants in that specific program type for that race/ethnicity category.

Table D: Completion rates by metro and non-metro implementation sites

Comparison in demographics, participant enrollment, and completion between metro and non-metro (and not-adjacent) implementation sites, 2010-2016 (n=300,640)

| | Non-Metro (& Not-Adjacent) | Metro |
|---|---|---|
| Average Age | 63.99 | 65.76 |
| White | 83.19% | 66.50% |
| Hispanic | 6.74% | 18.78% |
| Less than High School Education | 16.94% | 17.12% |
| Median Household Income | $39,771.14 | $51,257.75 |

| | | |
|---|---|---|
| Living Over Poverty Line | 18.78% | 18.36% |
| Number of Chronic Conditions | 2.05 | 2.06 |
| No. of Participants Enrolled | 12.09 | 13.77 |
| No. Participants who completed (4 of 6 sessions) | 4.46 | 4.27 |

**Source**: *Dissemination of CDSME Programs in the United States: Intervention Delivery by Rurality*