



Department  
of Health

Office of  
Mental Health

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**DATE:** October 23, 2020

**TO:** NYS Mainstream Medicaid Managed Care Plans, HIV Special-Needs Plans, and Health and Recovery Plans

**FROM:** NYS Office of Mental Health (OMH)

**SUBJECT:** Adult BH HCBS Short-term Crisis Respite Providers Authorized to Operate OMH Crisis Residence Programs

Mainstream Medicaid Managed Care Plans, HIV Special Needs Plans, and Health and Recovery Plans (MMCPs) will begin managing Crisis Residence services December 1, 2020. Crisis Residence services are a component of the Crisis Intervention demonstration benefit authorized under NYS' 1115 MRT Waiver for adults 21 and over and has been effective since 2015 in New York City and 2016 in the remainder of New York State.

OMH is in the process of issuing operating certificates under 14 NYCCR Part 589 to providers to operate Crisis Residence programs. OMH will grant Crisis Residence operating certificates on a rolling basis to providers that complete a thorough certification process.

Adult Behavioral Health Home and Community-based Services (BH HCBS) short-term crisis respite providers are offering similar Medicaid reimbursable crisis services to eligible individuals enrolled in Health & Recovery Plans (HARPs). OMH is working with active Adult BH HCBS short-term crisis respite providers to obtain Crisis Residence operating certificates.

To ensure continuity of essential crisis services by designated NYS Medicaid BH HCBS short-term crisis respite providers, MMCPs may contract with these providers while they are completing the OMH licensing process for Residential Crisis Support Program services. At this time, these programs may serve adults aged 21 and older enrolled in an MMCP.

OMH will provide MMCPs with a comprehensive list of the active Adult BH HCBS short-term crisis respite providers for this purpose. MMCPs may begin to contract with these providers and must reimburse them in accordance with the [Adult Crisis Residence Benefit and Billing Guidance](#). These providers may continue to deliver Crisis Residence services to adults 21 and older, until MMCPs are notified otherwise.

Please contact OMH Managed Care at [bho@omh.ny.gov](mailto:bho@omh.ny.gov) with questions.